

Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC
- Early Childhood Career Pathway Program

08-2020



County East Family Resource Center August 2020 Board Report

Center Services:

COVID Food Delivery/Pantry	4
Crisis Response/Counseling/Family Development	17
Emergency Hygiene Assistance	5
Information and Referral Calls	20
Nurse Care Sessions/Home Visit	8
Rides Provided	4
Total:	58

Center Highlights:

County East Family Resource Center continues to provide services to the elderly, Sick & Shut in customers by weekly COVID-19 calls, transportation to groceries, and well checks assisting families with information and referrals.

County East in partnership with Women’s Opportunity Center has gone on weekly trips to Matthew 25 Farms to harvest and distribute vegetable to low-income families in the community.

County East Family Resource hosted the Mobile Mammogram Bus on location at the Guest House on August 13, 2020.

County East FRC continues to assist Eastside FRC and Southside FRC with Covid-19 Emergency food deliveries.

Upcoming Events:

Mobile Mammogram Bus: 11/19/2020

Distribution of School Supplies: 9/20

Success Story:

County East Family Resource Center has been working with a single mother of one. The family struggled in domestic violence, low self-esteem, anxiety, shy and withdrawn from life. In working with County East through Family Development, the single mom is like a butterfly. She has come through the Domestic struggles and is feeling very good about herself and her family. She now holds her head up very high and advocates for her family.



County South Family Resource Center August 2020 Board Report

Center Services:

COVID Food Delivery	38
Crisis Response/Counseling/Family Development	7
Information and Referral Calls	11
Rent Payment/Housewares	4
Rides Provided/Gas Vouchers	6
Text Books, Backpacks & School Supplies	4
Other	3
Total:	73

Center Highlights:

- County South received a furniture donation from Mike Shafer in August of a desk and several office chairs.
- The NAC started and continues to have their Bakeless Bakesale fundraiser with proceeds so far being over \$1000.
- Five families are currently signed up with Family Development Partnerships.
- There have been several school supply donations which families are accessing.
- The rural areas are experiencing a higher than usual lack of affordable housing.
- County South continues to deliver food for the local Food Pantry three times a month.

Upcoming Events:

Annual Fall Free Clothing Drive: September 25th – 9:00 Am – 4:30 PM

Parenting Class to re -start: September 16th- 6:00 PM – 8:30 PM

Success Story:

CSFRC was visited by a very excited client in August who hadn't been in in 6 months. She was dressed in scrubs and came running down the hallway not giving us anytime to check temperature etc. as COVID protocol. She then gave the Coordinator a huge bear hug [6 ft.?] and said, "Graduation is tomorrow! I just had to let you know and say thank you!" This 53 year old woman was assisted by CSFRC as a domestic violence victim. We found a shelter for her years ago and have helped her many times since. Last year we helped support her to go back to



County South Family Resource Center August 2020 Board Report

school to receive a medical certification. COVID 19 made it difficult but she finally finished, graduated and has job opportunities that she never had before. She was very grateful and very proud of herself! She also realized that she had made a great accomplishment come true when the odds were against her. She said "you always told me I could do it and I did!"



County West Family Resource Center August 2020 Board Report

Center Services:

Clothing Closet/Toiletries	18
Covid Food Delivery	19
Crisis Response/Counseling	9
Food Pantry/Table Giveaway	57
Information and Referral Calls	7
Other	3
Total:	113

Center Highlights: The Center has returned to increased activity with safety and health guidelines. The clients have been wonderful with complying by wearing masks and setting appointment times. It has been good to see all of the community members healthy and well. The Back to School Backpack program went very well. We gave 45 children new backpacks filled with all of the supplies from the school list. The number was less this year but it is very positive that the schools and the community are also meeting these needs. We are always encouraged when we encourage and teach our clients to utilize additional resources in the community. The food home delivery program was bi-weekly during August. Many stated they are doing alright and expressed appreciation for all of the help. The R.A.P.P. program had it's first support group since March. The group met at Mercer Park on the river in the village of Baldwinsville. We were able to social distance and enjoy the time at the park. We purchased masks and thermometers with the KeyBank hygiene funds to ensure families had what they needed for return to school. Volunteers have slowly been returning. They have worked very hard organizing and creating open space in the donation area. Our new PEACE employee Connie Reitz started this month. The janitorial position was made possible with Cares Act funds and we are so happy as Connie has been a valued volunteer here for many years.

Upcoming Events: - The R.A.P.P support group will host a cooking class with Cornell Cooperative on September 4. We will follow social distancing and safety/health measures. Also, on September 24th, we will have a speaker from Vera House. Lori Dicaprio-Lee will be discussing abuse in later life and identity theft issues. We will be offering support to families adjusting to the hybrid and remote learning curriculums. The Emergency Food Pantry will continue on Wednesdays and the home delivery will make the last run on September 24th. Thank you to all who helped make this possible.

Success Story: One of our clients came in to report she was hired for a full time job at Spectrum. We inquired if she needed work clothing and we were able to help her out with several outfits and a Food pantry to help her through until she receives her first check. We want to highlight this success especially because we have supported this client through several different part-time jobs and periods of unemployment. We have continued to encourage the added benefits of a full time job and we are very proud of her reaching this goal.



Eastside Family Resource Center August 2020 Board Report

Center Services:

Food Pantry/Prepared Meal/Table Giveaway	46
K-12 Education & Support	24
Rides Provided	5
Summer Youth Recreational Activities	26
Tutoring & Mentoring	11
Other	5
Total:	117

Center Highlights:

The center continues to support the community, the center food pantry operates on Mondays and Fridays.

Staff is currently preparing the center for the upcoming school year. PEACE has received verbal confirmation from the SCSD that the alternative learning program will continue this school year. Classes will be held at ESFRC & WSFRC.

Clients have been visiting the center on an appointment basis.

Upcoming Events:

Welcome our OPWDD students back to our Project Connection Program

Success Story:

Center staff was able to find several clients employment, in addition coached and enrolled several clients into OSHA training.



Southside Family Resource Center August 2020 Board Report

Center Services:

COVID Food Delivery	27
Food Pantry	91
Holiday/Other Giveaway	15
Summer Youth Recreational Activities	43
Toiletries	9
Total:	185

Center Highlights:

Summer Program for the youth started on August 17th and will end on September 11th. The kids had fun going to the park, tie dye shirts, arts & crafts, table games and enjoying the CNY Youth staff. We were able to get lunches from the Syracuse City School District, buying lunches and sometimes fixing their lunches.

Southside Common Counselor, LaToya Allen, reached out to Walgreen's in Nottingham Plaza. We received 42 youth mask to give to our clients.

Monday Library donated Arts & Craft kits to our summer program.

Missio Church on W Genesee St had a surplus of Arts & Craft supplies and reached out to our program. They ended up donating some of these kits to our program.

We started our new Custodian 1 at our site. She'll put in 15 hours per week.

The weekly food pantry is still going strong. We still see a few new faces each week.

Upcoming Events:

We will be distributing back to school supplies to our youth – supplies purchased with CSBG back to school funds.

Success Story:

During Pantry week we gave out a total of 50 Toiletries bags to our clients, community participants coming through to our pantry and families that received home deliveries.



Westside Family Resource Center August 2020 Board Report

Center Services:

COVID Food Delivery	52
Diaper Bank	52
Food Pantry	317
Language Translation Assistance	3
Other	2
Total:	426

Center Highlights:

- Hosted outdoor nutrition class and cooking demo with Cornell Cooperative Extension
- The worn, carpeting throughout the first floor of the WSFRC has been removed and placed with all new flooring.

Upcoming Events:

- School supplies giveaway
- Replacement of the front ramp to the main entrance of the building

Success Story:

Because of the COVID Food Delivery program, we were able to make sure two of our clients would continue to receive food all month. One had a double mastectomy and the other started her chemo treatments. Both were instructed to stay away from large crowds as much as possible to avoid catching COVID-19. Without the delivery program, they were unsure as to how they were going to get their food during their recovery process. We're continuing to drop off food bags to them until it's safer for them to leave their homes.



Early Childhood Career Pathway Program Board Report August 2020

Program Services:

CDA Intake/Information	1
CDA Scholarship Assistance	3
CDA Coordination	14
FDC COVID-19 Delivery	8
AAS Coordination	1
Total	27

Program Highlights August 2020:

ECCPP served a total of 13 clients in

August 2020. Working with 2 new clients on CDA renewals from Little Apples Day Care.

Contacted Child Care Solutions to let them know that MOU is being worked on and FDC and CDA Class grants will be available in September. Informed CCS of new CSBG income guidelines for clients.

Starting to ask all clients to fill out new Intakes and provide Income Verification for CSBG.

Upcoming Events:

- Parenting Education Credential training

Success Stories:

- Continue to support homebound families with weekly pantry deliveries.