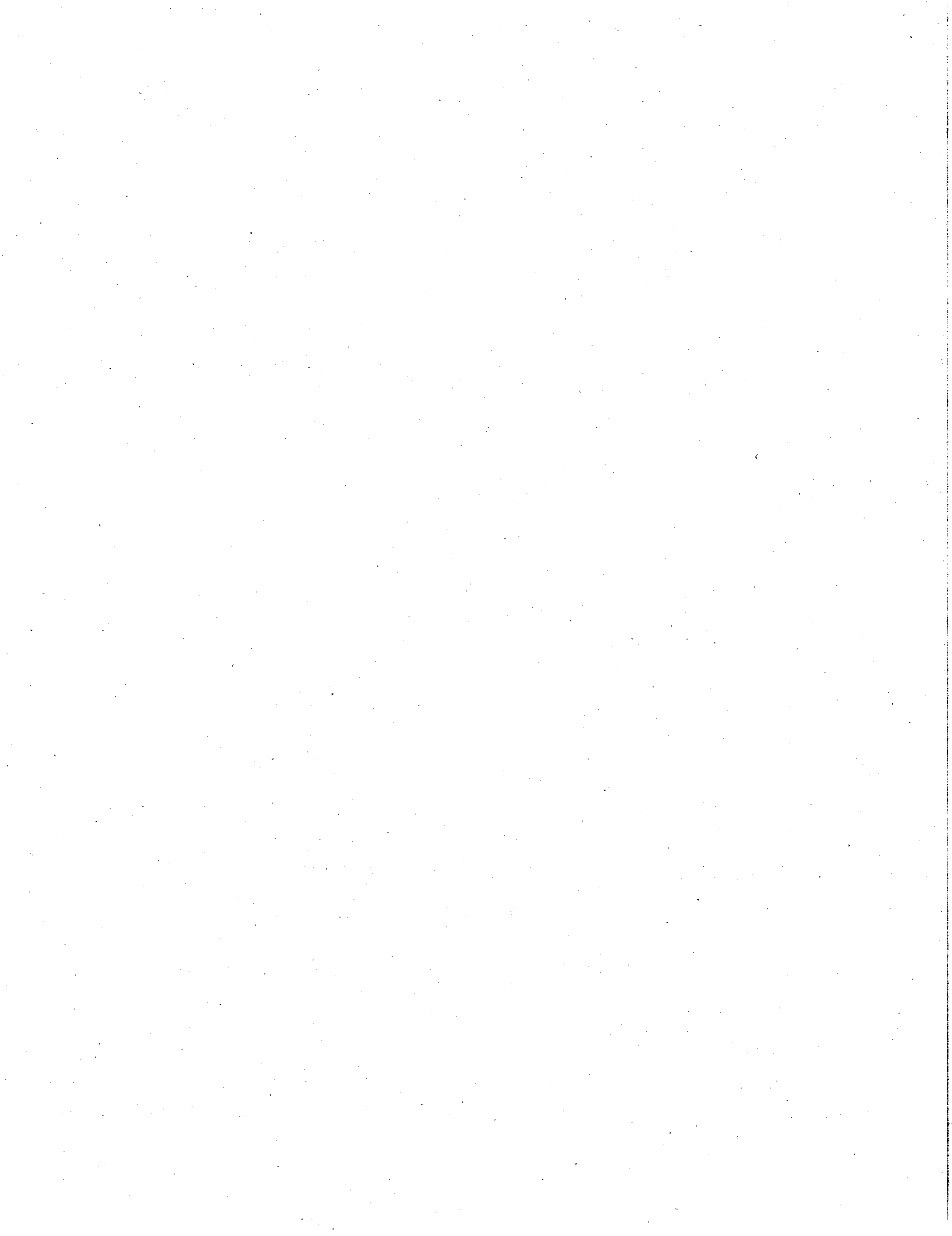


Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC
- Early Childhood Career Pathway Program

01-2021





County East Family Resource Center January 2021 Board Report

Center Services:

Clothing Closet	4
Crisis Response/Counseling	5
Food Pantry/Senior Meal	4
Home Visit	3
Information/Referral	8
Housing Placement	3
Rides Provided	3
Other	2
Total:	32

Center Highlights:

PEACE, Inc. County East Family Resource Center has referred three individuals to the Financial Literacy Empowerment Program.

County East delivered introductory packages, recipes and personal care items to the RAPP families to assist them with continued support, and efforts in caring for their families and grands. The families will participate in a RAPP trip of bowling for the grandparents and children in February 2021. Currently County East FRC supports five (5) families currently enrolled.

County East FRC assisted two families to procure suitable affordable housing in January. Through crisis intervention and supportive counseling and advocacy four individuals were relocated.

County East FRC assisted a senior to his second Cataract surgery. The first procedure was done in December. According to the individual his vision in the first eye has improved immensely. He also expressed the anticipation for the same outcome for the latest procedure.

Upcoming Events:

- Care & Share 2021 Program
- EITC/ Income Tax: TBA
- RAPP Bowling\Field Trip 2/ 2021
- Upstate Mobile Mammography: TBA



County East Family Resource Center January 2021 Board Report

- The SISTERgirl Project: TBA

Success Story:

County East Family Resource Center has provided information and referral with direction to individuals who still have not received their stimulus payments. Since providing advocacy and support to customers telling them all individuals are entitled to receive the payment, several of them have gotten the stimulus and were able to access the payment to pay rent, buy food and address personal care needs. Some are still waiting, but feel confident with the outcome of their inquiries and the stimulus payments continue to roll out.



County South Family Resource Center January 2021 Board Report

Center Services:

Crisis Response/Counseling	6
Diaper Bank	3
Food Pantry/Delivery	18
Housewares/Furniture	5
Information/Referral	4
Parenting Class	7
Rent/Utilities Payment	3
Rides Provided/Gas Vouchers	11
Benefit Coordination	14
Total:	71

Center Highlights:

Much of January was spent organizing and updating files with current ID, intakes and income. We will continue to go through old files and shred anything older than 6 years. The quarterly report was completed. The parenting class had to skip a couple weeks because of quarantines within the group. Final details were wrapped up for the Holiday Basket Program with thank you notes mailed.

Upcoming Events:

April 2021- Free Clothing Drive

Success Story:

There were three advocacy efforts in January for seniors that made a big difference for them, reminding me how important our rural site is. One 85 year old gentleman had tried unsuccessfully to apply for SNAP and HEAP. His wife had recently died so his income was cut in half. He was assisted and received both benefits as well as a Care and Share benefit. He had been using an electric heater to heat his home at 60 degrees. The 2nd senior was a widow who needed help with HEAP and was also heating with an electric heater. HEAP was approved quickly through email with Cortland Co DSS and a fuel delivery made within two days. Mary Beth Basha also changed her account form her husband's name to her name and she was thrilled. The third senior received a new furnace, HEAP and a hot water heater from the county and Capco; an effort that took 6 months! He is thrilled to take a shower again and have heat.



County West Family Resource Center January 2021 Board Report

Center Services:

Clothing Closet	20
Crisis Response/Counseling	5
Food Pantry/Toiletries	16
Landlord/Tenant Mediation	3
Other	4
Total:	48

Center Highlights:

January was busy with client assistance for HEAP and many SNAP recertifications.

We continued with Emergency Food Pantry on Wednesday's 10A-1P. Client appointments daily for shopping (max 6 clients at a time).

The R.A.P.P families had a healthy recipe with all of the ingredients delivered to their home. Cornell Cooperative presented a nutrition/cooking class on January 21.

Upcoming Events:

- Care and Share program begins February 8, 2021, clients can receive \$200 is assistance.
- Cornell Cooperative will present a cooking demo/nutrition class on 2/25/21-
- R.A.P.P families have a Bowling/Pizza party on Wednesday 2/17 @ Noon at B'ville SportsBowl.
- Valentine's Card project with Baldwinsville Rotary for the Seniors at McHarrie Assisted Living community.
- Ralph Lyke will hold our "Super Tax Day" on Monday February 22 from 9A-4P.

Success Story:

The family of our beloved volunteer and NAC member, Sharon Simonds is our success story for this month. Several generations have utilized services here for several years. The family members reached out to us for food, holiday assistance, and school supplies. In the past year, we have had no requests from family for any assistance. We have communicated with the family and hear that they are meeting bills previously met with help from Sharon. Three have maintained employment and seem to be very stable. We call this a success-for the family and for the Center.



Eastside Family Resource Center January 2021 Board Report

Center Services:

Clothing Closet	4
Follow up	22
Food Pantry/Toiletries	288
Information and Referral Calls	7
Job Placement/Training	20
K-12 Support Services	33
Rides Provided	12
Total:	386

Center Highlights:

SCSD- Book Club and Nutrition Education started.

ESFRC Brochure and OPWDD completed

Brian Lawler Intern started January 25th 2021

OPWDD – recruitment with Syracuse City School District and East Syracuse-Minoa Central School District

Upcoming Events:

- Let Me Be Great #44 Dunk Your Junk

Success Story:

All staff members (excluding Nintchika Kearse) received a Time & Self-Management training from Lael Pierce.

Roshad Rush received OPWDD Front Door from training from Samantha Pierce- Sanchia A. Callender Inc.



Southside Family Resource Center January 2021 Board Report

Center Services:

Fax/Copies/Computer	7
Food Pantry	93
Benefit Coordination	5
Information/Referral	66
Job Shadowing/Referrals	93
Other	2
Total:	266

Center Highlights:

SSFRC currently making a connection with Helio Health with having mental health services at the center, research on the concept continues.

Made a connection with Syracuse Model Neighborhood (affordable housing organization) for the Southside of Syracuse, meeting with the property manager in the near future.

Currently redesigning our Reentry Program, including introducing a peer specialist from the community who has volunteered to help the program. We are exploring different ideas such as a writing class and a parenting class on how to reenter into their own family as well as the community.

Upcoming Events:

New York State Youth Advisor Representative Kayla Johnson looking forward to assist with starting a Youth Advisory here at SSFRC, the Board will have participants address the needs of today's youth.

Success Story:

Keyshawn McDaniel came to the center and enrolled in the CNY Works Working It Out program on 1/11/21, Keyshawn completed CNY Works 3-week workforce development program through Zoom Monday through Friday 1pm-3pm at the center. He also got assistance with filling out on-boarding paperwork (CNY) through an online process, completing CNY Works tool assessments and online CNY Works human resource training. Keyshawn officially enrolled in the program on 2/1/21, he will start receiving his stipend and he is currently placed at SSFRC.



Westside Family Resource Center January 2021 Board Report

Center Services:

Diaper Bank/Baby Items	119
Benefit Coordination	3
Fax/Copies/Computer	18
Food Pantry	156
Hygiene/Toiletries	92
Language Translation	8
Winter Items	22
Total:	418

Center Highlights:

Gave out winter items such as coats, hats, gloves, and socks

Partnered with Isaiah's Table to distribute toiletries during our 01/28/21 food pantry

Upcoming Events:

- Care & Share application collection and submittals
- Continue to distribute winter items

Success Story:

Provided new household items to a woman who moved to the area from the Bronx with her two children. These items included 3 sheet sets with comforters, two pillows, eating, and cooking utensils, food storage containers, drinkware and plate sets, blankets, cleaning supplies, toiletries and food.



Early Childhood Career Pathway Program Board Report January 2021

Program Services:

CDA Intake/Information	4
CDA Scholarship Assistance	16
CDA Follow Up	5
CDA Coordination	7
CDA Portfolio Development	6
FDC Intake Information	4
FDC Follow Up	4
FDC Food Delivery	13
FDC Transport	2
Total	61

Program Highlights:

ECCPP served a total of 23 clients in January. Twelve new intakes were conducted. Four FDCs and 8 CDAs.

Upcoming Events:

- Parenting Class

Concerns:

We are waiting to hear when Child Care Solutions will start conducting CDA Observations and FDC Home Inspections due to the retraction of the Orange and Yellow Zone status in Onondaga County.

Success Stories:

In January, two clients received EIPs for their CDA coursework worth \$1675. Also, 3 clients received \$375 through PEACE Tuition Assistance for their CDA courses.