

## **Senior Services**

- Frank DeFrancisco Eastwood Community Center
- Foster Grandparent Program
- Food Services
- EISEP & Neighborhood Advisor



## Eastwood Community Center Board Report January 2021

### Eastwood Community Center enrollment:

- 84 active seniors at month-end December
- 0 new senior enrolled in January for the Meals to Go program

### Eastwood Community Center Highlights:

- The Meals to Go program is serving 18-20 seniors daily. Eight (8) seniors are having meals delivered
- Three seniors are enrolled in the FSD Home Delivered Meals program funded by the Cares Act
- A monthly informational mailing to the seniors includes a newsletter, monthly menu, updates on COVID 19, along with community information

### Monitoring & Assistance provided to Eastwood Community Center's seniors:

- Over 270 phone calls are made weekly to seniors to check in on them and address any needs they have.

### Success Story:

PEACE, Inc. Eastwood Community Center partnered with Nucor Steel in Auburn to serve as the agency's donation ship-to point of contact for large scale palletized donation from Delivering Good. In early January, Delivering Good shipped 24 pallets of brand new children's clothes from the Children's Place to Nucor. The donation was picked up by ECC staff and volunteers in two trips. Over 21,000 items were processed with a donation value worth \$614,000. Items are being distributed internally and externally to families in need.

### Donation Program:

- Rite Aid & McLane donates product

## Foster Grandparent Program Board Report February 2021

### Foster Grandparent volunteers enrollment:

- 100 enrolled

### FGP Highlights

- Temporary Stipend Pay Allowance

AmeriCorps (Corporation for National and Community Service) has again extended the stipend pay allowance through March 31, 2021. Brainstorming remote service projects for April 1, including pen pal projects and remote story telling.

### Challenges

- In-Service Training

FGP is still required to provide 24 hours of training annually. Since late summer, we've been sending out monthly correspondence to FGs. Those mailings always include articles/handouts of importance to our seniors. We are counting the hours spent reading the educational articles. Some of the handouts mailed: *Kids Are Sleep Deprived and It's Affecting their Development, Why It Time to Bring Back Classic Toys, Holiday Grief and Stress Tips, Seasonal Affective Disorder, and Top 10 Parenting Concerns during the Pandemic.*

We are working on a lending library which will include books and DVDs. FGs can borrow the items, watch and/or read the items, complete a brief worksheet to attest to having watched or read the materials, and return to the FGP office to be counted towards their training hours.

In the Spring, we hope to be able to bring in small cohorts of FGs to do some in-person training and service projects. We've got a list of topics and speakers that can present over Zoom.

- Tech Support

We purchased tablets last Fall with the plan to set up a computer lab in our office so small groups of volunteers could alternate using the equipment for training and to connect with students. Due to Winter's surge in positive cases, we postponed those plans. While everyone was rushing to purchase tech devices, the actual implementation and training of technology was not well thought out. Our tech training is on hold until we can assemble in small groups and do thorough training.

- COVID Vaccinations

We are highly encouraging our FGs to get the COVID vaccination. Unfortunately due to the lack of technology and tech skills, many are struggling to get signed up for an appointment. Information was distributed to FGs; including the hotline telephone numbers for Onondaga County's ONlist and the NYS Health Dept. vaccine program at the Fairgrounds.

We are keeping a record of who has received the vaccine, who has an appointment, who is trying to sign up and who has no interesting receiving the vaccine. So far 40+ seniors have started the vaccination process.



## Food Services Board Report February 2021

### Food Services Meals Served: January

#### Head Start Meals:

- 0 Breakfast
- 0 Lunches
- 0 Snacks

Senior Nutrition Meals: 4,317

#### Special Function Meals Delivered:

- 0 Breakfast
- 0 Lunch
- 0 Snack

### Senior Nutrition Contribution:

- Net contribution:  
\$ 5,869
- Average Meal Contribution:  
\$1.36

### Upcoming Events:

### Program Opportunities:

As supply chain stabilizes, we are moving our production back towards more fresh ingredients and scratch recipes.

### Success Story:

- Last month we had our Annual Assessment completed by the Office of Aging. There were no findings.

## **SENIOR SERVICES: Neighborhood Advisor Program & EISEP Board Report February 2021**

### **EISEP – Jessica Brown, Case Manager**

#### **Client Activity:**

- 52 Active Clients
- 2 new clients
- 3 clients dropped
- 117.5 units of service

#### **Program Highlights:**

- Continues to provide telephone support to clients. All 2-month contacts and 6-month re-assessments are being conducted by telephone. New client intake conducted via telephone. Continuing to provide support and referrals as necessary.
- Assisting with the delivery of PEACE Senior Nutrition meals to senior citizens; as well as weekly food boxes, when necessary, from County West Family Resource Center.

#### **EISEP Service Highlight:**

The Alzheimer's Association has a partnership with Onondaga County Dept of Aging's EISEP to provide caregiver respite in home services. Qualifying families receive weekly respite (1 or 2 times a week) services so main caregiver can have a break. Trained aide provides companionship and socialization with EISEP client. Program is free of charge and costs covered by the Alzheimer's Association.

### **Neighborhood Advisor Program – Rene Green, Advisor**

#### **Client Activity:**

- 20 units of service

#### **Program Highlights:**

- During winter storm weather, NA contacts all vulnerable clients to assure their safety and to see if they are in need of any support; mainly if they are lacking heating, food and prescriptions.
- Writes and distributes monthly newsletter to area senior centers and housing that may have clients in need of assistance. Recently Jordan Elbridge Senior Center included the newsletter in 70+ client meals bags.
- Continues to assist clients with HEAP applications – more HEAP funds are being made available soon for struggling low-income seniors.
- Continues to assist with the delivery of food pantry boxes to seniors on need basis.