

## **Family Resource Centers Monthly Reports**

- Early Childhood Career Pathway Program
- County East FRC
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- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC

06-2019

## Early Childhood Career Pathway Program Board Report May 2019

**Program Services:**

|                               |           |
|-------------------------------|-----------|
| CDA Scholarship Assistance    | 4         |
| CDA Advocacy                  | 2         |
| CDA Follow Up                 | 1         |
| CDA Coordination              | 29        |
| CDA Transportation            | 1         |
| FDC Intake Information        | 3         |
| FDC Grant Coordination        | 11        |
| FDC Follow Up                 | 5         |
| Employment Intake/Information | 2         |
| Employment Resume             | 1         |
| Employment Job Referral       | 1         |
|                               |           |
| <b>Total</b>                  | <b>60</b> |

**Program Highlights:**

ECCPP admitted **2** new clients this month for a total of **33** active clients in May 2019.

One new client applied for and received the Family Day Care Start up Grant and was referred by Child Care Solutions. The list of Start Up grant applicants and awarded funds are attached to this report (pg3).

Coordinator met with 6 employees from Atonement Day Care. Four are interested in obtaining their CDA from CCS. The CDA class starts in July. One needs to renew their CDA.

**Upcoming Events:**

The Merrick CDA class will be finishing at the end of June. After this class is complete, all candidates will be applying for the EIP scholarship and scheduling their observations and final exam.

**Success Stories:**

Two clients became registered family day cares in May 2019. One client received an Education Incentive Program scholarship of \$425. Four clients passed their CDA Observations with a PD Specialist from Child Care Solutions. These same four people attended a CDA Exam Review at Sumner Head Start. ECCPP and CCS worked together to schedule an exam review. These candidates will be scheduling their exam in the near future.

## County East Family Resource Center Board Report May 2019

### Center Services:

|  |           |
|--|-----------|
| Client Intervention/Mediation & Advocacy | 4         |
| Emergency Food Assistance                | 3         |
| Family Development                       | 3         |
| Fax, Phone, Copies or Computer Usage     | 2         |
| Home Visit                               | 3         |
| Information & Referrals                  | 10        |
| Benefit Coordination                     | 7         |
| Transportation                           | 15        |
| Other                                    | 4         |
| <b>Total</b>                             | <b>51</b> |

### Center Highlights:

CEFRC established a collaborative relationship with The Women’s Opportunity Center (WOC). The collaboration with the program will offer support of on-going service to the participants of WOC. Programs offered through PEACE, Inc. to WOC, will include Head Start/Early Head Start, employment, EITC, Family Development, The SISTERHOOD PROJECT and various programs offered through PEACE, Inc. to provided education and support to families in the services area.

### Upcoming Events:

- Notary Public Trainings June 18, 2019. County East Family Resource Center Coordinator will take the course offered through Onondaga Community College. By becoming certified it will help to better serve the community with Notary services to verify incomes and notarize documents.
- Farmer Market Program CEFRC will provided transportation, information/referral to eligible seniors to apply for and receive coupons.
- Partnership with Dewitt Parks & Recreation/East Syracuse Minoa Schools to sponsor six children with camp scholarship to attend the park & rec’s summer programs.

### Success Story:

County East Family Resource Center, assisted a single mother through the collaborative partnership with Women’s Opportunity Center, whose power was disconnected, the mom has two disabled sons. When I met with the mother at the center, she cried, and stated that she



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didn't want to go on any further in life, because of the burden she felt, not being able to maintain her home. There were also many other issues faced by this mother, I spoke to her letting know that the many struggles of life that she is facing now, are to many, and overwhelming.

County East Family Resource Center providing advocacy, support and order to refocus and prioritize the situation, brings clarity and the will to move, productively. Through the partnership with our National Grid advocate, the customer who was advised to obtain the medical form for her doctor to complete, allotted for the family's services to be restored with no down payment.

## County South Family Resource Center Board Report May 2019

**Center Services:**

|  |            |
|--|------------|
| Before & After School Programs/Childcare | 11         |
| Child Support/Parenting Classes          | 13         |
| Client Intervention/Crisis Response      | 10         |
| Diaper Bank                              | 2          |
| Emergency Food Assistance                | 6          |
| Family Development                       | 6          |
| Home Repairs/Housewares                  | 4          |
| Information & Referrals & Advocacy       | 10         |
| National Grid                            | 2          |
| Rent Payments/Financial Counseling       | 12         |
| Senior Meals                             | 11         |
| Benefit Coordination                     | 12         |
| Transportation                           | 30         |
| Other                                    | 5          |
| <b>Total</b>                             | <b>134</b> |

**Center Highlights:** May was a busy month with lots of client activity - Housing, addiction and mental health continue to be the main issues for those we serve. One new case involves a homeless 17 year old.

The youth program is closed as the Family Advocate is out on medical leave. The parenting class finished their unit on addiction by studying co-dependence and started a new unit on self-care , including self-esteem and self -confidence.

Summer campership applications were shared and are being organized.

**Upcoming Events:**

- Summer camperships
- School supply Drive

**Success Story:** A former Family Development customer came to the FRC in crisis over her teenage son. He has become violent in the home and is drinking and using marijuana excessively. Over the weekend he stole their van and drove at extreme speeds to Cortland where he went into Price Chopper and stole a two liter bottle of soda. When he came out he

## **County South Family Resource Center Board Report May 2019**

was surrounded by several policemen, arrested and taken to Syracuse to be booked. The success story part of this scenario is that the customer knew the door at CSFRC would always be open to her even after Family Development. She was able to come in and vent her frustrations and make a positive plan to address the crisis. She was given a couple counseling referrals and the worker praised her parenting effort that included calling the police on her unlicensed 17 year old son; a difficult task. The customer followed up on the referrals and signed up for individual and family counseling. Their first appointment is today; a necessary intervention that hopefully will help this family get back on track.

## County West Family Resource Center Board Report May 2019

### Center Services:

|                                      |            |
|--------------------------------------|------------|
| Clothing Closet                      | 126        |
| Crisis Response/Counseling           | 4          |
| Diaper Bank                          | 2          |
| Emergency Hygiene Assistance Kit     | 4          |
| Fax, Phone, Copies or Computer Usage | 6          |
| Food Pantry                          | 14         |
| Housewares & Furniture               | 4          |
| Information & Referrals              | 171        |
| Rental Counseling                    | 3          |
| Transportation                       | 3          |
| Other                                | 3          |
| <b>Total</b>                         | <b>340</b> |

### Center Highlights:

'A Cause to Celebrate' event at the Fire Side on May 3<sup>rd</sup> was a huge success, \$6.5k was raised for PEACE, Inc. programs in the Baldwinsville area. A 'Kids Carnival' was hosted on June 1<sup>st</sup> and was a Huge Success!! Thank you to Northside Baptist staff, volunteers and Youth who made this happen! The kids had bouncy houses, face painting, games and prizes, safe child ID's from the Sheriff. They also had firetrucks, the K-Nine unit (RAY). Hot dogs, ice cream and popcorn for all.

### Upcoming Events:

- Summer youth programming will include:
- Youth camps at Van Buren and Lysander Parks and Recs
- Oswegatchie Camp(seaplane ride too)
- Dance Camp
- Friday movie and pizza at the FRC
- Fairhaven Beach Trips
- Herkimer Diamond Mine
- Horseback Riding at Highland Forest
- Skaneateles Lake sightseeing cruise
- Sylvan Beach
- Utica Museum via train ride from Syracuse

## County West Family Resource Center Board Report May 2019

**Success Story:** One of our clients came to us 18 months ago looking for housing assistance. We provided him with options and he eventually put in his application to Conifer Village. He was struggling so much financially and emotionally in his living situation. We have provided support throughout this period and he finally received the call that his name was first on the list for an apartment July 1! We are so thrilled for him and he expressed how grateful he is and how happy he is to be moving.

## Eastside Family Resource Center Board Report May 2019

### Center Services:

|                                |            |
|--------------------------------|------------|
| Alternative Learning Classroom | 10         |
| Food Pantry                    | 274        |
| K-12 Support Services          | 3          |
| National Grid                  | 19         |
| Senior Meals                   | 19         |
| Other                          | 3          |
| <b>Total</b>                   | <b>328</b> |

### Center Highlights:

ESFRC worked continuously with families in the community supporting them with food/Hygiene pantry, National Grid, senior nutrition, Fax, phone and computer usage. We recognize the need for food is great and because of our donations we are able to service the community needs.

### Upcoming Events:

- We are kicking off the first annual Let Me Be Great #44 Dunk Your Junk youth program - \$75k
- Launching the NYS Department of Labor Women's Empowerment Grant Program - \$235k
- Summer Youth employment (CNY Works) - \$25k

### Success Story:

The success for the month of May is two volunteers, Maenisha Jones and Roshad Rush demonstrated hard work and dedication, and they were hired as full-time PEACE, Inc. employees. Both Maenisha and Roshad had volunteered with ESFRC for over a year and both have played an important role in the day to day operations of ESFRC. We gladly welcome Maenisha and Roshad to the ESFRC team.

## Southside Family Resource Center Board Report May 2019

### Center Services:

|                                      |            |
|--------------------------------------|------------|
| Adult Literacy                       | 2          |
| Case Management                      | 5          |
| Fax, Phone, Copies or Computer Usage | 26         |
| Food Pantry                          | 192        |
| Information & Referrals              | 11         |
| National Grid                        | 4          |
| Rental Counseling                    | 4          |
| Resume Development                   | 3          |
| Other                                | 3          |
| <b>Total</b>                         | <b>250</b> |

### Center Highlights:

The center planted their raised garden beds for the season with the help of CNY Works youth. The garden has been expanded from 6 beds to 11. The garden will provide fresh produce for our pantry clients.

### Upcoming Events:

CNY Works youth will be volunteering at the center for the summer. They will assist with youth summer programming, the gardens, and preparation for the annual Wellness Extravaganza.

### Success Story:

Two re-entry clients achieved employment. One client was at risk of violating parole if he did find employment. Our reentry case manager found him employment within a week. The second client came to the center an hour before her interview with no proper attire. The reentry case manager found her appropriate clothing, the client was hired during the interview.

## Westside Family Resource Center Board Report May 2019

### Center Services:

|                                      |            |
|--------------------------------------|------------|
| Clothing Closet                      | 15         |
| Diaper Bank                          | 27         |
| Emergency Hygiene Assistance Kit     | 7          |
| Fax, Phone, Copies or Computer Usage | 8          |
| Food Pantry                          | 168        |
| Housewares & Furniture               | 3          |
| Information, Advocacy & Referrals    | 8          |
| Language Translation Assistance      | 6          |
| National Grid                        | 13         |
| Resume Development                   | 2          |
| Housing Placement                    | 3          |
| Other                                | 5          |
| <b>Total</b>                         | <b>265</b> |

### Center Highlights:

- Hosted Mother's Day party for 10 clients. We served a homemade lunch and each mom went home with a goody bag filled with toiletries like shampoo and conditioner.
- Solvay Girl Scout Troop #10331 weeded and planted vegetables in one of our garden beds to start a community garden for our Center.

### Upcoming Events:

- We will be taking 12 kids to a Syracuse Mets' game on 06/25/19 after their last day of school.
- Our Food Pantry opening day for June is on the 20<sup>th</sup>. Everyone will also receive sunblock with their Food Box.

### Success Story:

We helped several families with much needed household needs. Including - providing a queen sofa bed to a new client who has just moved to the Westside neighborhood and a queen bed to a couple referred to us from Helio Health.