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Senior Services

- Frank DeFrancisco Eastwood Community Center
- Foster Grandparent Program
- Food Services
- EISEP & Neighborhood Advisor

09-2020

Eastwood Community Center
Board Report October 2020

Eastwood Community Center enrollment:

- 106 active seniors at month-end September
- 4 new seniors enrolled in September for the Meals to Go program

Eastwood Community Center Highlights:

- ECC Meals to Go reopening plan was approved by Onondaga County's Office of Aging.
- The Meals to Go program started Monday, September 28th serving 13 seniors Some of the seniors are having meals delivered to them
- A shipment of new women's and men's clothing arrived from Doing Good
- A mailing to the seniors included information on the Meals to Go process, menu, and updates.

Monitoring & Assistance provided to Eastwood Community Center's seniors:

- Over 270 phone calls are made weekly to seniors to check in on them and address any needs they have.

Success Story:

Late summer, some of our seniors got involved in a ***Walking Club*** with Oscar. Several locations were evaluated. For group walking Onondaga Lake Park was decided as the best fit for everyone. This area offered flat space & sidewalks for them to participate with ease..

Every Wednesday, beginning late July, the group met walked. Some could go a certain distance, while others ventured the full distance. The group averaged 8-12 seniors every week. The duration of the walk was an hour. Upon finishing each walk, the group would gather in the parking lot, observing social distancing and conversed with one another.

During the walks, our seniors really engaged in conversations. Discussion focused on the pandemic and what helped them get through it. The general consensus is that we/they wanted the Center to open up as soon as possible as they miss seeing their friends and the staff here. New friendships were started, others got reconnected! Great experience for all!

Donation Program:

- Rite Aid & McLane donates product

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Foster Grandparent Program
Board Report October 2020

Foster Grandparent volunteers enrollment:

- 103 enrolled

FGP Highlights

Temporary Stipend Pay Allowance:

The Corporation for National and Community Service extended its authorization to pay stipends to all active FGP volunteers through December 31, 2020. FGs will receive their bi-weekly stipend based on their typical hours of weekly service. It is highly unlikely our federal funder will authorize continued temporary stipend pay allowance after the end of 2020.

FGP Participant Count

Due to loss of SCSD funding this school year, we have adjusted the number of FGP slots we are able to fund. Our 2020-2021 federal grant provides funding for 88 seniors. Previous years, SCSD funding covered 27 slots. For the foreseeable future, our goal enrollment will be between 95-100 senior participants.

Alternative Service Projects

FGP staff is brainstorming and developing training and alternative service projects that support remote learning for children struggling with academic and social/emotions obstacles.

Preventing Senior Isolation

FGP staff continues to call, text and email foster grandparents on regular basis for wellness check in.

Food Services
Board Report October 2020

Food Services Meals Served: September

Head Start Meals:

- 3,400 Breakfast
- 3,400 Lunches
- 3,400 Snacks

Senior Nutrition Meals: 3,948

Special Function Meals Delivered:

- 0 Breakfast
- 0 Lunch
- 0 Snack

Senior Nutrition Contribution:

- Net contribution:
  $6,539.75

- Average Meal Contribution:
  $1.66

Upcoming Events:

Our special Harvest meal has been scheduled for November 24th. These will be prepackaged individual Turkey meals with all of the fixings.

Program Opportunities:

Open positions:

1-Kitchen Worker / Driver

1-Cook Position

Success Story:

Two more "Meals to Go" sites opened up this past month. Eastwood Community Center and Westcott Community Center. This brings the "Meals to Go" sites up to 17 in total.

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SENIOR SERVICES: Neighborhood Advisor Program & EISEP
Board Report October 2020

EISEP – Jessica Brown, Case Manager

Client Activity:

- 52 Active Clients
- 0 new clients
- 0 clients dropped
- 103.5 units of service

Program Highlights:

- Continues to provide telephone support to clients. All 2-month contacts and 6-month re-assessments are being conducted by telephone. New client intake conducted via telephone. Continuing to provide support and referrals as necessary.
- Assisting with the delivery of PEACE Senior Nutrition meals to senior citizens; as well as weekly food boxes, when necessary, from County West Family Resource Center.

Results of Onondaga County Dept of Aging's recent satisfaction survey from EISEP clients:

- Forty-five satisfaction surveys were sent to Jessica's clients in August. Twenty-eight were returned (62%). Out of the returned surveys:
  - 97% of clients rated Jessica's case management services as Excellent or Good
  - 75% of clients rated their aide services as Excellent or Good
  - 89% of clients reported that EISEP helps them maintain their independence & remain at home
  - 93% of clients reported that EISEP improves the overall quality of life
- Some snippets of comments include:
  - *"Jessica Brown has been terrific to work with and her time spent following up on my questions is greatly appreciated."*
  - *"I don't have to feel like a burden to my family"*
  - *"I don't know what I would do without my home care."*
  - *"I wouldn't be home without this assistance"*

Neighborhood Advisor Program – Rene Green, Advisor

Client Activity:

- 15 units of service

Program Highlights:

- Continues calls to check on needs of vulnerable seniors. Providing support and referrals when necessary.
- Assisting with the delivery of PEACE Senior Nutrition meals to senior citizens; as well as weekly food boxes, when necessary, from County West Family Resource Center.
- Available for senior clients at County West Family Resources Center
- Continues contact with managers of senior housing apartments in Baldwinsville area – noting availability of NAP support and services for seniors in need.
- Monthly newsletter/flyer to distribute to senior locations.