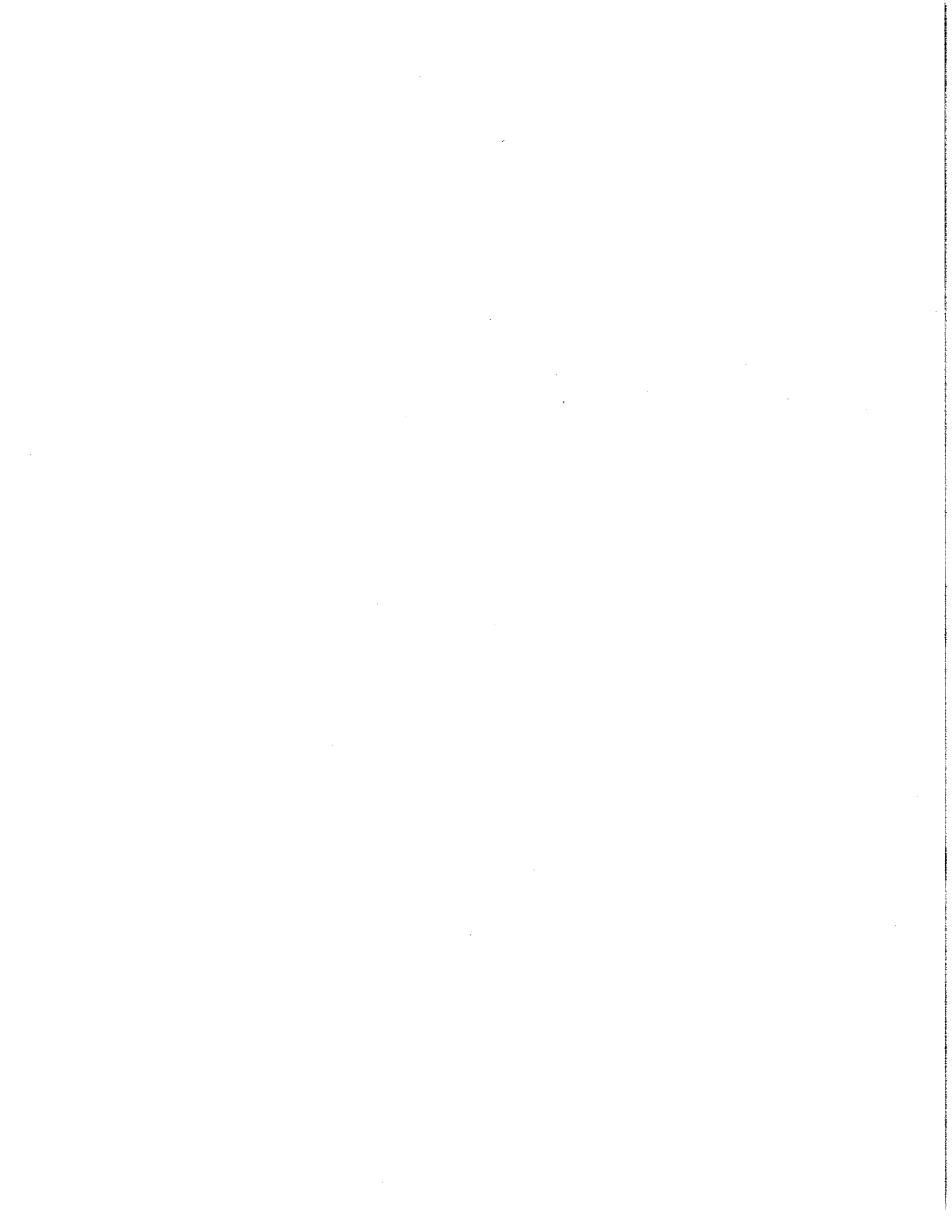


Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC
- Early Childhood Career Pathway Program

04-2021





County East Family Resource Center April 2021 Board Report

Center Services:

Benefit Coordination	13
Crisis Response/Counseling	9
Home Visit	5
Information/Referral	16
Rides Provided	7
Wellness Education	9
Other	5
Total:	64

Center Highlights:

- County East FRC in collaboration with Cornell Cooperative Extension is hosting My Plate program providing education on nutrition and socialization activities for adult learners. The My Plate program revisits label reading and interpretation of what you read and redefines all added information giving the reader a better understanding to better utilize food consumption.
- County East FRC provided two referrals to OPWDD for a family of the RAPP program to assist the grandparent with enrollment into the program for two identified with learning disabilities.
- County East FRC attended the Emergency Rental Relief Training through the Dept. of Social Services Training on April 16, 2021. The training was via Zoom and provided information to assist customers struggling during the pandemic with topics of Rental assistance, emergency food and heating and cooling assistance for community residents.

Upcoming Events:

Cornell Cooperative Extension : My Plate May 13 & 27 @ 11:00 AM

Upstate Mobile Mammography Van: June 11, 2021 @ 9-2

Vera House Elder Abuse Program training: May 2021



County East Family Resource Center April 2021 Board Report

Success Story:

County East FRC was able to incorporate assistance from National Grid senior advocates to assist with special circumstances on two elderly individuals applying for HeartShare Care & Share. Both customers use fuel and have a National Grid account but use a combination of a fueling company and National Grid. These customers were both approved for HEAP but as County East processed the applications, several times as the program continuously denied the effort. Upon the referral to National Grid senior advocate, both customers were approved, and are very grateful for the assistance.



County South Family Resource Center April 2021 Board Report

Center Services:

Clothing Closet	10
Diaper Bank	4
Fax/Copies/Computer	5
Food Pantry/Delivery	29
Information/Referral	8
Parenting Class	6
Rides Provided	10
Other	7
Total:	79

Center Highlights:

- The spring free clothing drive served 33 families including one Head Start family worker looking for clothing. All the extra clothing was given to CWFRC for their Treasure Go Round Program that operates year round.
- Food was delivered on the Fresh Food day and the regular pantry days to those without transportation.
- Lots of time has been spent on a case involving immigration. We are working with the immigration team at Hiscock Legal Aid and they have been wonderful.
- The parenting class continues to meet around quarantines.

Upcoming Events:

Camperships are being scheduled

Field trip for parenting class

Success Story:

The clothing drive was a success because of the wonderful volunteers from the community! Special thanks to NAC member, Judy Janaushek, who helped with the sorting. Other helpers included two different women who are customers at CSFRC who wanted to give back for all the support they have received. Tully Action Group always helps with this event and they were there all week. The Masons let us use their large building and families were able to get what they needed. This allowed us to have a gathering where people were at least 6 ft apart wearing masks as they filled their bags. Mission accomplished!



County West Family Resource Center April 2021 Board Report

Center Services:

Care & Share	10
Clothing Closet	34
Food Pantry/Delivery/Table Giveaway	40
Holiday/Other Giveaway	7
Parenting Support	4
Other	6
Total:	101

Center Highlights:

- Tuesday April 20, Amie from Cornell Cooperative presented a cooking/nutrition class. They talked about reading food labels, healthy snacking and portion control. Everyone enjoyed the bean dip and fresh vegetables that were made.
- HEAP and Care and Share have been extended. We assisted many clients with the \$200 grant and several Emergency HEAP applications.
- The Emergency Food Pantry still every Wednesday, numbers continue to be on the lower side which we attribute to increased SNAP dollars and possibly the stimulus payments.

Upcoming Events:

Fidelis Health Medicaid and Medicare outreach at the Center: May 5

Humana Medicare Outreach: May 7

R.A.P.(Relatives Acting as Parents Program), Mother's Day Luncheon: May 18

The Food Bank presents a Just Say Yes to Fruits and Vegetables Cooking class: May 28th

R.A.P.P Support Group @ Mercer park 11AM

Success Story:

We assisted a family to get baby clothes, a like new high chair, diapers, baby hygiene items and a referral to Healthy Families. Mom to be was very happy and expressed her gratitude to PEACE.



Southside Family Resource Center April 2021 Board Report

Center Services:

Fax/Copies/Computer	10
Food Pantry/Table Giveaway	111
Information/Referral	9
Job Shadowing	52
Rides Provided	8
Tutoring/Mentoring	14
Other	10
Total:	187

Center Highlights:

- SSFRC host an Easter event over 70 families attended the event. Each family received pizza, wings, Easter baskets and a family photo with the Easter bunny.
- SSFRC collaborated with 100 Black Men for Earth Day. SSFRC donated trash bags, water and open the facility for any participants to use the restroom. In the future SSFRC will be collaborating on 100 Black Men work force development grant.
- SSFRC collaborated with Dream Chasers Mentoring program to run an afterschool program Monday through Thursday 2:30-6pm starting with 10 youth. Start date will be 5-5-21. SSFRC will collaborate with working closely with parents by hosting educational workshop along side with what the curriculum of the youth program, this method can aide in a conversation about what they learned which can lead to creative ideas and changed behavior for the parent and child. After each workshop the child and parent will do an activity together were they have to reach a goal together but some activities can maybe a little competitive with each other or another group. Example both child and parent attend a financial literacy a workshop the activity may consist of how to come up with a way to save money together to purchase an item. One requirement is for parents to participate in at least on community-based focus groups. The overall goal is to bridge the gap with encouraging strong parent involvement in their children's programs.
- SSFRC will be participating in the Blue Print 15th project. I81 highway runs through the middle of the city of Syracuse, the Blue Print 15th project was created because the highway has to be removed due old age. Blue print 15th host focus groups for neighbors and surrounding organization through zoom and soon to be in person. The focus groups



Southside Family Resource Center April 2021 Board Report

give those who are in the neighbor to give their option or ideas on what should be replace of the highway example YMCA center or a park.

- We currently have nine CNY Workers in the Working It Out Program, this program is for transitional adults who may have graduated or high school drop outs. The program is designed to assist participants with developing proper work skills at the same time find permanent employment within the community. Two found part time work.

Upcoming Events:

Youth afterschool program starts 5-3-21

Girls Circle, a support program for girls considered high risk of misconduct, has a potential date for May.

Success Story:

Michael Wallacy has been hired for the janitorial position, Michael came to the center in February, he started his goal setting program with our CNY Workers, after 3 months later he got hired.



Eastside Family Resource Center April 2021 Board Report

Center Services:

Follow up	22
Food Pantry/Table Giveaway/Prepared Meals	331
K-12 Education & Support	64
Rides Provided	74
Tutoring/Mentoring	61
Other	19
Total:	571

Center Highlights:

Dunk Your Junk Summer Programming is all schedule and additional staff was hired and his excited about the opportunity this summer.

OPWDD staff, Roshad & Maeshena has completed the ROMA Program

We have a new team member from CNY Works, operating the front desk at the center 5 days a week.

Our custodian. Thank you to our staff members, Elvis and Elgar for their help during the transition.

Two sergeants from the U.S. Navy gave an in person presentation to the SCSD Alternative Learning Program

Upcoming Events:

The center coordinator will be starring ELI (Emerging Leader Institute training in May

NAC Board Training

Girls Circle will start May 5th

Success Story:

Our client, Miekhi Scott started working with GoPuff and Uber Eats as a delivery driver. He also moved into his own apartment.

SCSD Alternative Learning Program has gained two new students both from I.T.C



Westside Family Resource Center April 2021 Board Report

Center Services:

Benefit Coordination	21
Clothing Closet	40
Baby Items/Diaper Bank	128
Food Pantry/Delivery	147
Hygiene/Toiletries	148
Permanent Housing	16
Other	12
Total:	512

Center Highlights:

- Partnered with Isaiah's Table to give out toiletry pack to all clients who went to 04/29's food pantry.
- Hosted yard clean-up so students from CBA could gain volunteer hours for graduation.

Upcoming Events:

Mother's Day cooking-demo lunch: Mothers will bring in their children to make pizza quesadillas and learn about nutrition.

Success Story:

Provided a woman with a heart monitor who has dangerously high blood pressure. Her doctor told her that they highly recommend one so she may test frequently.

Connected with a new client through a referral who is new to the area because she is about to get her daughter back from foster care. We're working with her to make sure she is prepared for when her daughter comes back home.



Early Childhood Career Pathway Program Board Report April 2021

Program Services:

CDA Intake/Information	1
CDA Follow Up	3
CDA Coordination	4
FDC Intake Information	2
FDC Follow Up	10
FDC Food Delivery	13
AAS Coordination	5
AAS Transport	2
AAS Follow Up	1
Total	41

Program Highlights:

- Attended a symposium by T.E.A.C.H. Early Childhood and CHILD CARE WAGES on Early Childhood Workforce Development.

- Greater Syracuse Works Zoom Presentation – Results from this presentation so far include 1 Employment Referral. Originally a FDC application, her HUD landlord would not allow her to have a FDC in her home. She has switched to the Employment program in response. Child Care Solutions, suggested that we reach out to Maribel Arce from the GSW to see if there are other programs who might be willing to work with some of the HUD landlords on allowing FDCs in their units.

Upcoming Events:

Parenting Class

Tech Pack Zoom Meeting

Success Stories:

Charlee Crosby (Merrick Head Start) and Ashley Saulle (Shining Stars Daycare) both received their new CDAs.

To date the ECCPP has had 19 CDA Credentials