

Family Resource Centers Monthly Reports

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03-2019



County East Family Resource Center Board Report February 2019

Center Services:

Information and Referrals	53
Utility Payments & Deposits	19
National Grid	11
Fax/Copy/Phone/Computer	11
VITA, EITC & Tax Prep	5
CARE & SHARE	5
Prescription Payments	3
Client Intervention/Mediation & Advocacy	2
Other	5
Total	114

Center Highlights:

- CEFRC processed 19 Care and Share applications, valued at \$3.8k, to assist with National Grid billings. Additional, clients received a second emergency HEAP benefit.
- EITC tax day was held at the center.

Upcoming Events:

- EITC VITA Tax Preparation Super Monday - March 25, 2019
- Session 2 - The SISTERHOOD Project - April 2, 2019 thur May 7. 2019

Success Story:

- PEACE, Inc. County East Family Resource Center assisted four families seven individuals to procure suitable affordable housing in February.

County South Family Resource Center Board Report February 2019

Center Services:

Transportation	28
CARE & SHARE	22
Before and After School Programs/Childcare	15
TANF, SNAP, HEAP or Health Insurance	8
Parenting Classes	8
Housing Deposit Payments/Housewares and Furniture	7
Crisis Response/Counseling	6
Diaper Bank	6
Family Development	3
Other	10
Total	113

Center Highlights:

- CSFRC processed 36 Care and Share applications, valued at \$7.2k, to assist with National Grid billings. Additional clients, received a second emergency HEAP benefit which will take them through spring.
- EITC tax day at the center was held February 4th.
- Several people are looking for housing. Two families moved into new apartments this month with the help of community resources and PEACE, Inc. Security deposits were made, furniture given and one family was even physically moved by the furniture volunteer. Toiletries and emergency food were provided as well as a gift card for pizza for dinner on moving day.

Upcoming Events:

- Free Clothing drive on April 26th at the Tully Masonic Lodge from 9 – 5.
- Launching “**Funds for Hope**” on-line fund raising effort via the PEACE, Inc. website that will raise money for the center’s domestic violence program start hopefully in April.

Success Story:

Kudos to Theresa Mulroy, a former CSFRC customer and The People’s Action Award winner last year who has purchased her own business in Cortland NY. Theresa has worked very hard over the last 10 years training and certifying in Reiki, Zumba and Yoga. She has rebuilt her confidence and life skills with the help of PEACE, Inc. and is very appreciative of that.

County West Family Resource Center Board Report February 2019

Center Services:

Information and Referrals	210
Clothing Closet	101
Food Pantry	39
CARE & SHARE	18
National Grid	17
Fax, Phone, Copies or Computer Usage	16
Emergency Hygiene Assistance Kit	11
Other	13
Total	425

Center Highlights

- CWFRC processed 60 Care and Share application, valued at \$12k, to assist with National Grid billings.
- The center has launched a Friday youth activity after school program. The center is currently brainstorming with the youth to determine what curriculum would be the most beneficial to them.

Upcoming Events:

Diabetes Education series will held in March. The series will consist of bi-weekly classes on nutrition, exercise and group support. At the end of each class, members will receives a bag of fresh groceries and will be eligible for a gift card at the end of the series.

We also are in the planning stage for the "Spring Carnival" in collaboration with HeadStart Baldwinsville, Liverpool and NorthSide Baptist Church.

Success Story:

The center launched its "Monthly Shopping Trip" for seniors. The first trip consisted of shopping WalMart and Wegmans. Clients will be polled to determine future destinations.



Eastside Family Resource Center Board Report February 2019

Center Services:

Food Pantry	268
National Grid	22
Senior Meals	15
Clothing Closet	3
Utility payments and deposits	2
Other	3
Total	313

Center Highlights:

The Alternative Learning Program is a unique program where Syracuse City School District children receive one on one instruction. The children that attend are picked from a committee that decides if this would be a beneficial placement for the child. Many of the children that attend just need smaller settings. The program reached its enrollment goal of ten children this month.

National Grid held there press release for the opening day of Care Share. They highlighted Peace Eastside Center as one of their collaborations in the community.

Success Story:

WAER, public radio, interviewed PEACE Inc. staff, to discuss a recent grant from The Department of Labor. The grant is for a *Women's Empowerment Program*. The program will work with young women from Syracuse City School district from the ages from 14-21 to enrich their social and behavioral skills.

Upcoming Events:

The center will host a dog and cat food and supplies giveaway for those in need in the community. The event will held on Saturday, April 13th 11am – 1pm.

Southside Family Resource Center Board Report February 2019

Center Services:

Food Pantry	354
Fax, Phone, Copies or Computer Usage	118
Information and Referrals	67
National Grid	23
Emergency Hygiene Assistance Kit	3
Other	4
Total	569

Center Highlights:

The SSFRC staff did a wonderful job in making sure to address the needs of community residents during the government shut-down. Through out the month 74 families were served at the emergency food pantry. The average family was size 4 or more. The CNY Food Bank was a great supporter by providing SSFRC with enough donations to help area churches and agencies. energy.

Upcoming Events:

- Pi Chapter of Latino America Unida, Lambda Alpha Upsilon Fraternity, Incorporated will partner with SSFRC again this year to offer community residents a free hair. Date TBD in April.
- Community garden clean up and planting on April 13, 2019
- Partnership with Rotary to take 20 youth to Washington D.C.
- Partnership with Syracuse University STEP Program to host a youth summit on Syracuse University.

Success Story:

The success of the month happened with a youth that has been active with SSFRC for the past 2 years. He has had a troubled life and his grandmother is his caregiver. He began involving himself in delinquent behavior missing school, smoking marijuana and was arrested for stealing his grandmother car. After the arrest and sentence to probation, he was connected with the Peacemaking Project and participated in circles to help him get to the root of his anger. He followed all advice of probation and other community support. In school he made the honor roll for the last marking period. After SSFRC staff took him on a tour of Syracuse University, he decided that he wanted to change his life around and attend college upon graduating from high school. This is an example of what can happen when a community is brought together and diligently work with our youth to help them turn their lives around.



Westside Family Resource Center Board Report February 2019

Center Services:

Food Pantry	178
CARE & SHARE	25
Diaper Bank	20
National Grid	10
Clothing Closet	8
Other	2
Total	243

Center Highlights:

- Took 13 children on a field trip to The MOST during their Winter Break on 02/22/19.
- MaryBeth Basha from National Grid held office hours in the Center on 02/26/19. She offers assistance with setting up payment plans for clients that may be late with their bills.
- Our Family Advocate, Nichole Rivera, was awarded February PEACE, Inc. Employee of the Month.

Upcoming Events:

The Lego League is continues to be held on the first Tuesday of every month.

Field trip to participate in PEACE, Inc. Big Brothers Big Sisters annual fundraiser, Bowl for Kids' Sake, on 03/31/19.

EITC will be at the WSFRC 03/04/19.

Success Story:

We were able to deliver another Ashley Home Store twin mattress, bed frame, pillow, and sheet set to a young girl who was sharing a bed with her sister.



Early Childhood Career Pathway Program Board Report February 2019

Program Services:

CDA Intake/Information	3
CDA Scholarship Assistance	32
CDA Health Insurance Referral	2
CDA Transport	1
FDC Intake Information	2
FDC Grant Coordination	11
FDC Coaching	2
FDC Transport	2
Total	55

of New Clients: 12: 3 FDC and 9 CDA

of Clients Receiving Services: 26

Program Highlights February 2019:

- Assisted clients with applications and additional paperwork. A 1040 is required and has proved to be a stumbling block for half the class and case management has been crucial in helping people obtain this document. Addressing EIPs that have been denied and sending in additional documentation. Without case management, many of the students would not be enrolled.
- Class officially started on Tuesday, February 28th, 14, Head Start staff members are enrolled. Obtaining the CDA is required for everyone that works for Head Start unless they have a degree. The EIP pays for \$1250, and the \$250 balance will be paid from PEACE Tuition Assistance or the CDA grant money.

Success Story:

Two clients have officially become Registered Family Day Cares: Angela Brennan (Weedsport) and Tuleisha Howard (Syracuse).

Two clients have had their applications extended because fencing needs to be installed and the ground is frozen. One provider's application was withdrawn due to high radon test. Please see below for entire list of FDC clients. Five FDC clients are located in the city of Syracuse and of these, four are head of household. See below for full list of Family Day Care clients.