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Family & Community Development

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC

11/2017

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County East Family Resource Center

Joseph E. O'Hara, Executive Director

215 West Manlius Street Suite 2
East Syracuse, New York 13057

Family Resource Center Monthly Report
(October 2017)
County East Family Resource Center Date: **11/8/17**

# Total Volunteers	3
# New Volunteers	2
# Clients served	45
# Clients set up in Cap60	No new intakes
# Emergency Food donations County East FRC Pantry Closed 9/5/17	0
# New collaborations List names of collaborations below: **OCC Community Care Hub** **Rotary Club**	2

Center Highlights:

County East Family Resource Center in true spirit of collaboration has been busy reintroducing the new site to the community. Posting signage in the village to inform residents of the new location and directing consumers to service, providing transportation to Job Fairs, job interviews, and medical appointments.

County East Family Resource Center continues to support or visiting individuals under the Sick & Shut in Program through telephone contact or a direct visit to make sure basic needs are being met.

County East Family Resource Center is planning for the upcoming Open House at the Guest House scheduled for November 8, 2017 from 10-12.

Upcoming Events:

Community Collaborations- Community Care Hub (OCC) TBA 10/31/17

Community Collaborations- LINKS of East Syracuse 10/25/17

Rotary Club Retreat at the Guest House: 10/28/17

County East Family Resource Center Open House: November 8, 2017

Success Story☺

County East Family Resource Center has assisted a disabled individual to find and procure suitable affordable housing in the Eastwood area. Currently this individual lived in Mattydale and suffered issues of transportation to services and climbing the twenty one stairs to gain access to her apartment. The stairs were taking a negative toll on her ability to walk and get around.

The customer was also advised that she would need knee replacement surgery, which she had not been able to schedule, due to her current living situation and the stair, which would not help in her recovery. Since moving to the new location, she will be able to schedule her knee replacement surgery, to provide a better quality of life.

This report was respectfully submitted by

Denise Vanderpool
Coordinator

Family Resource Center Monthly Report

Center County South Family Resource Center **Date** October 2017

# Total Volunteers	23
# New Volunteers	1
# Clients served	30
# Clients set up in Cap60	2
# Emergency Food donations	0
# New collaborations List names of collaborations below:	0

Center Highlights: CSFRC will welcome new Family Advocate, Karen Barry, on November 13th. Karen brings a wealth of experience with youth and adults and will be a great asset to the County South team!

County South co-hosted a Rural Outreach meeting in October with St. Leo's Pantry and Outreach facilitator, Cheryl Paccia. Fidelis and Wic reps were there to share new information.

County South Coordinator, Barb Kohberger attended a 1 day training on Resiliency and Cultural Competency and Humility in Binghamton sponsored by the New York State Parenting Education Partnership and Child Abuse NY. County West staff also attended.

Upcoming Events:

The next 6 weeks will involve preparation for the Community Christmas Baskets. They will be distributed on December 20th.

Success Story:

Lots of furniture went in and out of the CSFRC/ Fisherman's Net storage area in October. Volunteer Mark goes out at least once a month to pick up donations in the communities. He also delivers the furniture to the families that need it, often driving to other parts of our rural target area. This month he picked up a stove that was then donated to a family from Syracuse through the Westside Family Resource Center. When asked if the furniture program was becoming too much for him, Mark replied that while he was in prison, we made sure that his two children had plenty of toys for Christmas so it was his pleasure to give back, a "no brainer" for him. His time, attitude, vehicle and strength are all appreciated and contribute to the comprehensive services that are provided by our Family Resource Center.

Family Resource Center Monthly Report

Center _____County West Family Resource Center **Date**__October 2017

# Total Volunteers	24
# New Volunteers	3
# Clients served	804
# Clients set up in Cap60	1
# Emergency Food donations	170/individuals served/1530 meals
# New collaborations List names of collaborations below:	

Center Highlights: October was a beautiful month , volunteers and staff worked hard as always continually organizing and sorting donations. Fidelis and United were here doing outreach with clients who have insurance needs. Healthy Families Brandy also assisted clients with pregnancy, WIC and other family needs. Resume and job assistance continued this month and we will be improving those services and plan to have a consistent day and time starting soon . October 18 was our Parent Cafe in collaboration with Baldwinsville HeadStart. It went very well, our next session is Part 2 of relaxation and stress reduction for parents and children. We all dressed up for Halloween and had treats for all who came in. Fun for all !

Upcoming Events: Thanksgiving basket give-away on 11/21. Christmas planning is underway and we have already had several people commit to family adoptions. Healthy families will also be here and we will have HeadStart/Early HeadStart information regarding our Parent Cafe program and health and wellness hand outs for children. United healthcare and Fidelis will be here assisting clients with healthcare needs and open enrollment that runs through January 2018.

Success Story: One of our young Mom's went back to school at Onondaga Community College and is doing fantastic! She was nominated for a leadership award and her grades are A 's all the way. We are so proud of her as she is still working and caring for her almost one year old daughter.

Family Resource Center Monthly Report

Center: Eastside Family Resource Center/Project Connection (ESFRC)

Date: October 2017

# Total Volunteers	8
# New Volunteers	1
# Clients served	550
# Clients set up in Cap60	10
# Emergency Food donations	65
# New collaborations Syracuse City School OBG (O Brien & Gere)	1

Center Highlights:

October has been great month full of opportunity and collaborations for the community. We are moving forward with building relationships in the community. Peace Eastside Coordinator has been calling business knocking at their door to let them know about ESFRC.

On October 18, 2017 Peace Eastside staff and the community made snack bags for the students at Delaware Elementary. We had several volunteers from the community come out and support the event, Syracuse Police Department, SNUG, SOY, Team Angels, Rita Paguina, Syracuse Parks and Recreation, Trauma, Mother against Gun Violence and other community members. The Peace Eastside Coordinator took the lead on this initiative.

On October 19, 2017-We held another annual Expo with National Grid. This event was a success program, National Grid help over 100 people that day.

Ocotber 24, 2017-Peace Eastside held a focus groups with Eric Mower in regards to utilities bills. Each person was given a $50.00 for participation.

On October 26, 2017-Peace Eastside took 47 people that consist of children and families to see the Lion King at the Landmark.

New Collaborations

Syracuse City School District Alternative Learning Program is now located at Peace Eastside Family Resource Center. This is a new program that the district is working with the community programs to meet the needs of the families and children. We are one of the three community center that was chosen, the other two sites are Dunbar and Southwest.

OBG (O'Brien & Gere) is a new Collaboration with Eastside Family Resource Center.

Event

Up Coming Event

Possible Turkey giveaway

Daily Programs

Food, giveaway daily.

Food Pantry every Monday from 9-12.

Fidelis every other Thursday from 10-12

United Health Care on Tuesdays from 10-12

National Grid every Tuesday and Thursday from 10-12.

Department of Labor every Thursday from 10-12

Healthy Neighborhood (passes out cleaning supplies, mop buckets and smoke detectors)

Thank You

Peace Eastside Staff

Coordinator: Rasheada Caldwell

Advocate: Lita Germany

Support Specialist OPWDD- Gavonna King

Center: Emma L. Johnston SFRC **Date: 11/7/17**

Month of: October

# Total Number of Volunteers	11
# New Volunteers	0
#Clients Served	748
#Clients set up in Cap60	52
# Food Giveaway	278
#Individuals Received Emergency Food Pantry	305
# New Collaborations	

Center Highlights:

The Emma L. Johnston Southside Family Resource Center had a wonderful month with collaborating with other agencies to help feed the homeless. Together with We Rise Above and National Black Leadership Commission on AIDS (NBLCA) we worked to connect the homeless population to resources within the community. In addition to fresh produce, participants received hygiene supplies, bag lunches and winter coats. There was approximately 300 in attendance. This highlighted SSFRC efforts to reaching out to other community events.

Community Participation:

The Emma L. Johnston Southside Family Resource Center participation was:

- **In a continued collaboration with Molina Healthcare the agency was invited to the Unsung Champions Awards Dinner host at Syracuse Hotel. It was an elaborate and wonderful event.**
- **Hosted in collaboration with NBLCA a youth social education and game night. There was 10 youth in attendance. This was the beginning of youth socialization evening.**
- **Community members were presented with cancer information by the Onondaga Health Department 12 participants were in attendance.**
- **Twelve families were adopted for X-mas.**

Upcoming Events:

- **The SSFRC will be continuing planning for the launching of Healing Hearts which is grieving program for youth who have experience trauma and grief.**
- **On November 21, 2017 will giving out turkeys, chicken and box of trimmings for Thanksgiving.**

Success Story:

The success of story of SSFRC comes with a single parent with 4 children who was homeless and living at the Rescue Mission following a domestic violence situation. The mother has no immediate family living in the area, so she was not aware of the resources available in the community. After coming to the center daily and opening to a volunteer she was told about Vera House. The volunteer helped her contact Vera House and now the family are staying in a safe and comfortable environment. The proves that the value of volunteers isn't just to maintain the order of a FRC but to assist providing community resources as well.

Family Resource Center Monthly Report

Center **WESTSIDE FAMILY RESOURCE CENTER** **Date** November 2017

# Total Volunteers	8
# New Volunteers	2
# Clients served	15
# Clients set up in Cap60	1
# Emergency Food donations	n/a
# New collaborations	

Center Highlights:

October 4th – Six clients were accompanied to the Rite Aide central warehouse for interviews. Four of the six clients were hired at the interview.

A community Breast Cancer luncheon was held October 12th for the community. Several guest speakers presented, including medical professionals and cancer survivors. It was as heart warming event.

A Halloween party was held at the center for youth in the community. 35 youth attended the event, and participated in games, treats and prizes!

A new coordinator has been identified. Ryan Barone will join PEACE, Inc. on November 20th. Ryan has a strong social work/non profit background. He will be an asset to the site and the community.