

## **Senior Services**

- Food Services
- Frank DeFrancisco Eastwood Community Center
- EISEP & Neighborhood Advisor
- Foster Grandparent Program

## **EISEP and Neighborhood Advisor** **(Expanded In-home Services for the Elderly Program)** **September Board Report**

### **Neighborhood Advisor Client Activity:**

- NA had 11 units of in person contact
- NA had 65 units of telephone contact

### **Neighborhood Advisor Program Highlights:**

- Table at the DeFrancisco Senior Fair.
- The OFA Monthly In-service was held on 9/27 at the United Way Building. Topic was transportation services.

### **Neighborhood Advisor Success Story:**

Assisted a client to obtain an escorted, guided hand transportation ride through Highland Patient Transport. Client was able to have full assistance throughout her orthopedic appointment and while she received x-rays. Because, the referral for transportation was sent through the Office for Aging, there was a zero charge statement for the client/family. The escort was provided from patient door side to "doctor side" and return. The family reported to the NA that the ride went smoothly and the driver and escort were courteous, patient and helpful at all times.

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### **EISEP Client Activity:**

- 5 clients discharged from EISEP care
- EISEP acquired 2 new clients
- EISEP had 6 referrals in July
- EISEP ended the month with a case load of 58
- 8 Home visits were completed in July

### **EISEP Program Highlights:**

- 9/19 Outreach with school counselors at Jordan-Elbridge School District
- 9/25 DeFrancisco Senior Fair
- 9/27 In-Service at United Way in Syracuse

### **EISEP Success Story:**

The Nacentia Agency provided aide availability for 5 clients, on my case load, that have been patiently waiting for services.

## Foster Grandparent Program Board Report October 2018

### Foster Grandparent volunteers enrollment:

- 120 enrolled at end of August

### Foster Grandparent Program Highlights:

#### FGP Special Activities:

- 9/20 FGP Advisory Council Meeting

#### Recruitment Events:

- 9/9 – Eastside FRC Block Party
- 9/25 - Senator DeFranciso's Senior Fair

#### Upcoming Events:

- 10/12 – In-Service Training for all FGs
- 10/22 – 10/25 - New Volunteer Orientation



## Food Services Board Report October 2018

### Food Services Meals Served: September

#### Head Start Meals:

- 6,648 Breakfast
- 7,921 Lunches
- 5,304 Snacks

Senior Nutrition Meals: 6,795

#### Special Function Meals Delivered:

- 70 Breakfast
- 207 Lunch
- 60 Snack

### Senior Nutrition Contribution:

- Net contribution:  
\$10,541
- Average Meal Contribution:  
\$1.55

### Upcoming Events:

We are switching to the Fall / Winter Cycle menus.

The Thanksgiving meal events are being planned for the 3<sup>rd</sup> week in November.

### Program Opportunities:

Open positions:

2- Kitchen Worker / Driver

### Success Story:

We have hired two new staff members that started in Kitchen Worker / Driver positions recently. So far they have brought a great amount of positive energy and enthusiasm to the department.



## Eastwood Community Center Board Report April 2018

### Eastwood Community Center enrollment:

- 97 active seniors at month end September
- 0 new seniors enrolled in September

### Eastwood Community Center Highlights:

- Educational – 31 seniors participated in Hearth on James
- Civic Involvement - 14 attended the monthly Advisory Council Meeting
- 17 ECC Seniors attended the COD Event on 9/26/18

### Center Recreation/Socialization Activities:

- On average 9 seniors participate in regular activities including card games, pitch, pinochle, bingo, and socialization.
- 8 seniors attend the book club
- 6 seniors went to Al's Diner
- 4 seniors participate in chair yoga weekly

### Success Story:

- None to Report this month

### Donation Program:

- Pepsi donated product
- McLane donated various snack food products