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# Family Resource Centers Monthly Reports

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC

11/2018

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# County East Family Resource Center
# Board Report October 2018

**Center Services:**

| | |
|---|---|
| Information and Referrals | 5 |
| Emergency Food | 4 |
| Family Development | 4 |
| Transportation | 4 |
| SNAP Benefits Coordination | 3 |
| Food Pantry | 3 |
| Client Intervention/Mediation & Advocacy | 2 |
| Other | 7 |
| Total | 32 |

**Center Highlights:**

- PEACE, Inc. County East Family Resource Center hosted The SISTERHOOD Project Brunch on October 23, 2018. A collaborative brunch was held to introduce the community partners to the program which will be a six- week program to empower women. The partners include National Grid, Fidelis Care, ACR Health, PEACE, Inc. and some professionals from the community.
- The SISTERHOOD Project dates will be November 13th thru December 18, and will run every Tuesday for six weeks. Fidelis Care has graciously donated one thousand dollars, as the first donation to the project.
- PEACE Inc. County East Family Resource Center hosted a Halloween/Fall Harvest Party for the PEACEKEEPERS County East Senior Group on October 25, 2018. The seniors played Bingo with ghoulish games and plenty of Trick or Treats

**Upcoming Events:**

- Community Care Fair 11/6/18
- The SISTERHOOD Project 11/13/8 to 12/18/18
- Thanksgiving Adopt a Family: Holy Transfiguration Church

**Success Story:**

PEACE, Inc. County East Family Resource Center has assisted a young single male to join PEACE, Inc. Family Development program to address some of the obstacles that currently face him as a single father. Currently, he is interested in parenting classes to become a better father for his young son.

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# County South Family Resource Center
# Board Report October 2018

**Center Services:**

| | |
|---|---|
| Transportation - Rides | 18 |
| Parenting Classes | 15 |
| Benefit Coordination and Advocacy | 15 |
| Crisis Response/Counseling | 10 |
| Child and Young Adult Education | 10 |
| Housing Payment Assistance | 9 |
| Family Development | 8 |
| Gas Vouchers | 7 |
| Other | 34 |
| Total | 126 |

**Center Highlights**:

- Three people got jobs with our assistance and one other customer is training to be an assistant manager while pursuing her High School Equivalency, formerly known as a GED. Two other customers are involved in the court system under domestic violence. Others who visited the center have housing, utility and financial crisis.
- The parenting class is doing well and attendance is good.
- The roof was completed and the heating system repaired after not having heat for 10 days.

**Upcoming Events:**

- Tully Community Christmas Basket Program

**Success Story:**

A twenty seven year old single mother who is doing Family Development is making great strides with the support of CSFRC. As a victim of domestic violence, she is going through the hoops of the judicial system to insure her safety and that of her two boys. She makes all of her appointments on time and is prepared. She found a job and daycare and has applied for the Daycare Assistance Program through the county. Last week she was able to buy a good, used car that will add to her independence. This customer still has a long road ahead. She wants her own apartment and to go to counseling; ambitious goals for 2019!

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# County West Family Resource Center
# Board Report October 2018

**Center Services:**

| | |
|---|---|
| Clothing Closet | 17 |
| Food Pantry | 16 |
| Emergency Clothing | 9 |
| Health-related assistance | 4 |
| Benefits Coordination | 4 |
| Education | 4 |
| Home repairs/Housewares | 2 |
| Other | 5 |
| Total | 61 |

**Center Highlights**:

- We celebrated Halloween with crafts, pizza and Halloween movies.
- Volunteers were busy in the donation area changing out summer clothing and apparel.
- Healthy Families doing outreach for pregnant and parenting folks.
- We're continuing to prepare for the launch our new hygiene pantry. We are excited to get this started and one of our volunteers and her mentor have taken the initiative to shop, spread the word and come up with creative ideas for the community.

**Upcoming Events**:

- Thanksgiving luncheon on 11/15.Turkey give-away along with all the fixings for clients. We have received several community donations and Wegman's has provided pies.
- Our staff will be speaking about PEACE at Baker High School on Monday 11/5. We will be with Senior government classes. These classes have agreed to adopt 4 families for Christmas.
- Teacher Niki Cambell is having her 45th Birthday next month and has chosen to celebrate by collecting 45 winter coats for our Center. Nikki and her daughters will be creating a display and getting the word out on social media.
- We will also be holding a "healthy eating throughout the holidays" class for the community.

**Success Story:**

One of our clients and her daughter both were offered jobs in the same week. We assisted them to get non-skid shoes that are required to work. We will continue to support them both in any way to ensure they are successful. The daughter is a junior at Baker High School and is working part-time at McDonald's. She is also attending BOCES in the afternoon.

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# Eastside Family Resource Center
# Board Report October 2018

**Center Services: Eastside Family Resource Center**

| | |
|---|---|
| Emergency and Daily Food Giveaways | 176 |
| Food Panty | 19 |
| National Grid Advocacy | 18 |
| Senior Meals | 17 |
| Other | 4 |
| Total | 234 |

**Center Highlights**:

- On October 16, 2018- Rasheada Caldwell the Eastside Manager was invited to be part of a discussion with Governor Cuomo leadership team from the state. The objective was to get leadership programs and individuals together to discuss the needs of the community while putting together strategies that could be delivered to the governor.
- Phase I of the renovations are now completed. The building looks amazing and we are working on the next step for Phase II.

**Upcoming Events:**

- On November 17, 2018- Peace Eastside will be hosting Loving Myself Loving My Sisters Healthy Cooking for the Holiday's with American Heart Association.
- Every Saturday starting in November we will host a Zumba class for the community at the Eastside Resource Center.
- The seniors will start there computer literacy class in November.

**Success Story:**

We celebrate our volunteers this month. They have worked hard to perfect Cap 60 data. Two of the volunteers spent countless hours entering the data needed for the Eastside. They both were eager to make sure the information was right. They called our CAP 60 analyst on their own without complaints. These two young ladies is a perfect example of how collaborations are so important to building a strong community. This month we give honors to our volunteers. Team work makes a dream work!

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# Southside Family Resource Center
# Board Report October 2018

**Center Services:**

| | |
|---|---|
| Emergency Food | 18 |
| Food Pantry | 91 |
| Permanent Housing Placement | 2 |
| Professional Attire and Uniforms | 2 |
| Other | 3 |
| Total | 116 |

**Center Highlights:**

- Dr. Margret Bryant and a group of students from SUNY Environmental Science and Forestry College visited SSFRC to discuss potentially a non-for-profit organization from Washington DC installing play grounds here in the City of Syracuse. This is a vision for the vacant lot behind SSFRC becoming a park. Students are conducting research on the area for the semester and results will be handed over to folks in Washington D.C. for final determination.
- Member from 174th Wing, CNY Regional Civil Air Patrol and US Airforce visit SSFRC to discuss how a weekend youth cadet program can be design and implemented in the City of Syracuse. All members have offered their support.
- Fall Harvest Fest was a wonderful time spent engaging youth for safe socialization. There was 42 people in attendance (10 adults and 32 youth).

**Upcoming Events:**

- Collaboration with Syracuse Housing Authority, CNY Food Bank, Health Education Project and Southside Family Resource Center to hand out holiday meal boxes and turkeys.
- Collaboration with Syracuse Inner City Rotary Club, Onondaga County Healthy Neighbors, Health Education Project and Southside Family Resource Center will be hosting a lead awareness workshop

**Success Story:**

The success story of the month comes from a gentleman who is 63 years of age and after spending 20 years in prison, had a difficult time finding housing and the support with becoming acclimated to the community. When he first visited SSFRC with a family member during pantry he learnt about the assistance that PEACE, Inc could offer him. Immediately he felt hopeful. He scheduled an appointment to meet with the Family Advocate to discuss housing and employment. After the intake and working with staff, within a week he had secured financial support, affordable housing and connected with Associate for Training and Development, a program that work with people who are 55 years or old develop skills to rejoining the work force. This is an example of advocacy and collaboratively working to empowering induvial to becoming self-sufficient.

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# Westside Family Resource Center
# Board Report October 2018

**Center Services:**

| | |
|---|---|
| Food Pantry | 56 |
| National Grid Assistance | 11 |
| Language Translation | 27 |
| Diaper Bank | 42 |
| Information & Referrals | 12 |
| Job Coaching/Resume Assistance | 1 |
| Copy/Fax/Computer/Phone | 19 |
| Clothing Closet | 7 |
| Total | 175 |

**Center Highlights**:

- We hosted a Halloween party with approximately 30 kids and 10 adults. Activities included coloring, frosting cookies and going trick or treating in Westvale. The weather was perfect and everyone had a great time - lots of clever and cute costumes!
- Continued operating our food pantry exclusively on donations. Official funding from the CNY Food Bank begins 11/1/18.

**Upcoming Events:**

- We will be organizing a Thanksgiving turkey dinner give-a-way consisting of a frozen turkey, rice, and other fixings.
- Our Lego League launch in November, the program will take place Tuesdays from 5-6pm.

**Success Story:**

We were able to get power turned back on for three of our clients! Our Family Advocate, Nichole also translated for numerous clients who do not speak English – a huge asset to the Latino community.