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<thead>
<tr>
<th>Category</th>
<th>Description</th>
<th>Number</th>
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<tbody>
<tr>
<td><strong>Stabilizing Families</strong></td>
<td>Family Resource Centers provided food, clothing and other support services to over 3,700 families</td>
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<td><strong>Energy &amp; Housing</strong></td>
<td>Weatherized 298 homes in Onondaga &amp; Oswego County</td>
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<td>1,448 tax payers received $2,814,601 in refunds thanks to Free Tax Prep</td>
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<td><strong>Mentoring Youth</strong></td>
<td>93% of Foster Grandparents feel they made a positive difference in a child’s life</td>
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<td>Attitudes towards risky behaviors improved for 94% of youth mentored through Big Brothers Big Sisters</td>
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<td><strong>Educating Young Children</strong></td>
<td>1,043 Head Start children received a vision screening, 35 of those received glasses</td>
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<td>Over 90% of 4yr olds are on-target in language development</td>
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<td>381 children enrolled in Head Start for 2+ years</td>
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<tr>
<td><strong>Supporting Seniors</strong></td>
<td>Case management was provided to over 120 seniors so they may remain in their homes</td>
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<td>Our Senior Nutrition Program served 2,772 seniors</td>
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<td></td>
<td>96% of seniors at Eastwood Community Center reported improved social lives</td>
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Numbers are based on the previous program year (specific dates vary by program) and are calculated using required reports, survey results, and other reliable data.
New Home, New Friends, New Outlook on Life
Family Resource Center Client Finds New Home

Discouraged and without a permanent home, Diana H. was at a low-point this spring when she contacted PEACE, Inc. for help. Trained staff at the County West Family Resource Center in Baldwinsville first addressed Diana’s immediate need for emergency food and clothing and then connected her with resources like Supplemental Nutrition Assistance Program (formerly food stamps). Next, they helped Diana focus on her goal of finding safe, affordable housing by suggesting local options and supporting her as she completed the lengthy applications. By the 4th of July, Diana had moved into her new home (the subsidized rent is 1/3 of her social security income) and attended a barbeque hosted by her friendly neighbors. Diana says she loves her new home and the supportive community around her.

Stories like this show the power of community action to make a real difference by helping people seek out solutions and improve their own lives. We’re so proud of Diana and all of our clients who are working hard each day to build a better life for themselves, their families, and the whole community.

Family Resource Centers are safe, secure neighborhood hubs where trained staff provide emergency assistance, advocacy, supportive services, employment support, youth activities, and family development to low-income individuals.

Welcome Home! Diana H. (right) and Shelly Kasprzak (left), Coordinator of the PEACE, Inc. County West Family Resource Center, at the entrance to Diana’s new home.

A letter from the Executive Director

Dear Friends,

PEACE, Inc.’s positive impact on the community is made possible by the hard work of our staff, volunteers, board members, funders and partners. As we strengthen our long-standing, effective programs, we also find new ways to serve our clients. This year we created a new Women’s Empowerment program, opened the Genesee Head Start site, expanded our reentry program, started a new community needs assessment, and renovated some of our buildings.

Please consider a gift to sustain and grow the PEACE, Inc. programs that empower our neighbors to thrive.

Every Kind Wish,

Joseph E. O’Hara
**Paying It Forward**

**PEACE, Inc. Head Start Alums Soar to Medical School**

Before heading off to medical school, Samantha Williams and her brother Johnathan stopped by PEACE, Inc to share memories of Head Start. Born and raised in Syracuse by a hard-working mom who emigrated from India at the age of 10, Samantha and Johnathan attended PEACE, Inc. Head Start at Merrick during a particularly difficult time in their lives. They remember their favorite teacher Ms. Joy who offered support and a safe space, fostered healthy communication, and provided a solid foundation for their education.

After graduating from Colgate and Yale, Johnathan moved to Washington D.C. to attend Howard Medical School. Samantha graduated from Union College Honors Program and is staying in Syracuse to study at Upstate Medical University. We are proud of Samantha and Johnathan and wish them well as they pursue a shared goal of becoming doctors and helping underserved people receive high quality health care.

Both Samantha and Jonathan credit their Head Start experience as providing the support they needed to launch a successful educational path. PEACE, Inc. nurtured them and prepared them for kindergarten and beyond, in this case way beyond.

**PEACE, Inc. Head Start/Early Head Start** prepares children for kindergarten by offering a comprehensive, family focused, early childhood education program. To learn more go to peace-caa.org/headstart

*All smiles as soon-to-be medical students Johnathan and Samantha shared stories about their positive experience at Head Start!*
Financial Report

Total Operating Revenue: $22,624,229

- 83.45% Government Agencies
- 4.42% Program Service Fees
- 0.33% Other Income
- 11.80% Contributions*
  100%

*Includes In-kind

In the fiscal year ending Jan. 31, 2019, 90% of the expenses were directly related to programming.

Total Operating Expenses: $22,190,970

- 54.47% Head Start/Early Head Start
- 11.08% Energy & Housing
- 5.96% Senior Nutrition & Senior Services
- 15.17% Children & Family Services
- 3.32% Other Agency Programs
- 10.00% Support Services
  100%
PEACE, Inc.’s nine programs provide supports and opportunities for development along the lifespan.

**Head Start & Early Head Start** prepares children for kindergarten by offering a comprehensive, family-focused, early childhood education program that serves pregnant women and children birth to five years old.

**Big Brothers Big Sisters** improves the lives of school-aged children through a variety of mentoring programs including school-based, workplace and one-to-one mentoring.

**Foster Grandparents** provides senior citizens the opportunity to share their time and talents mentoring at-risk children in our community.

**Free Tax Prep** trains and supports volunteers who prepare and e-file tax returns for people with low to moderate income so that they can receive the largest refund possible and access all eligible tax credits

**Energy & Housing** reduces the energy burden on our clients in Onondaga and Oswego Counties by providing cost-effective, energy-efficient solutions to households with low and moderate incomes.

**Family Resource Centers** are safe, secure neighborhood hubs where trained staff provide emergency assistance, advocacy, supportive services, employment support, youth activities, and family development to low-income individuals.

**Senior Nutrition** provides healthy meals to seniors using nutritious, local, and fresh ingredients.

Seniors gather together at dining rooms throughout the county to eat together, share stories, and build friendships.

**Eastwood Community Center** offers residents of Onondaga County, particularly seniors, opportunities to socialize, volunteer, learn, and contribute to their community.

**Senior Supports** helps connect isolated and home-bound senior citizens to the services they need to live independently and remain in their own homes.

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### Program Contact Information

**Family Resource Centers (FRC)**
- County East FRC, East Syracuse .......... 314.437.7071
- County South FRC, Tully ................ 315.696.8203
- County West FRC, Baldwinsville ........ 315.638.1051
- Viola G. Chisholm
  - Eastside FRC, Syracuse east .......... 315.470.3325
- Emma L. Johnston
  - Southside FRC, Syracuse south ....... 315.470.3342
  - Westside FRC, Syracuse west ...... 315.470.3352

**Big Brothers Big Sisters (BBBS)............. 315.470.3369
**Energy & Housing (DEHS).................. 315.470.3315
**Foster Grandparent Program (FGP)......... 315.295.0719
**Eastwood Community Center ............. 314.437.4011
**Free Tax Prep (seasonal) .................. 315.634.3756
**Head Start/Early Head Start (HS/EHS) .... 315.470.3346
**Senior Nutrition .......................... 315.470.3330
**Senior Supports
  - Neighborhood Advisor, Baldwinsville .. 315.303.4280
  - EISEP Case Manager, Baldwinsville ...... 315.303.5271

**PEACE, Inc. Administration Office:** 217 South Salina Street, 2nd Fl, Syracuse, NY 13202 .............. 315.470.3300
HELP CHANGE LIVES

WHY HELP

Every year since 1968, PEACE, Inc. has helped thousands of people across Onondaga County build the skills and self-confidence necessary for moving forward in their lives. PEACE, Inc.’s excellent stewardship of the resources entrusted to us by funders means your contribution goes to the most urgent and highest priority needs.

HOW TO HELP

Share your time. Learn more. Schedule a tour.
• peace.caa.org/volunteer
• 315.470.3300

Follow us on social media.
• @PeaceIncSyr

Give to PEACE, Inc.
• Send a donation to: PEACE, Inc.
  217 South Salina St., Syracuse, NY 13202 or
• peace.charityproud.org/Donate

Get social with us.
#PEACEIncSyr • peace.caa.org

We have a new database. If you notice a correction that needs to be made to your address, please email us at info@peace-caa.org or call 315.634.3719. Thank you!