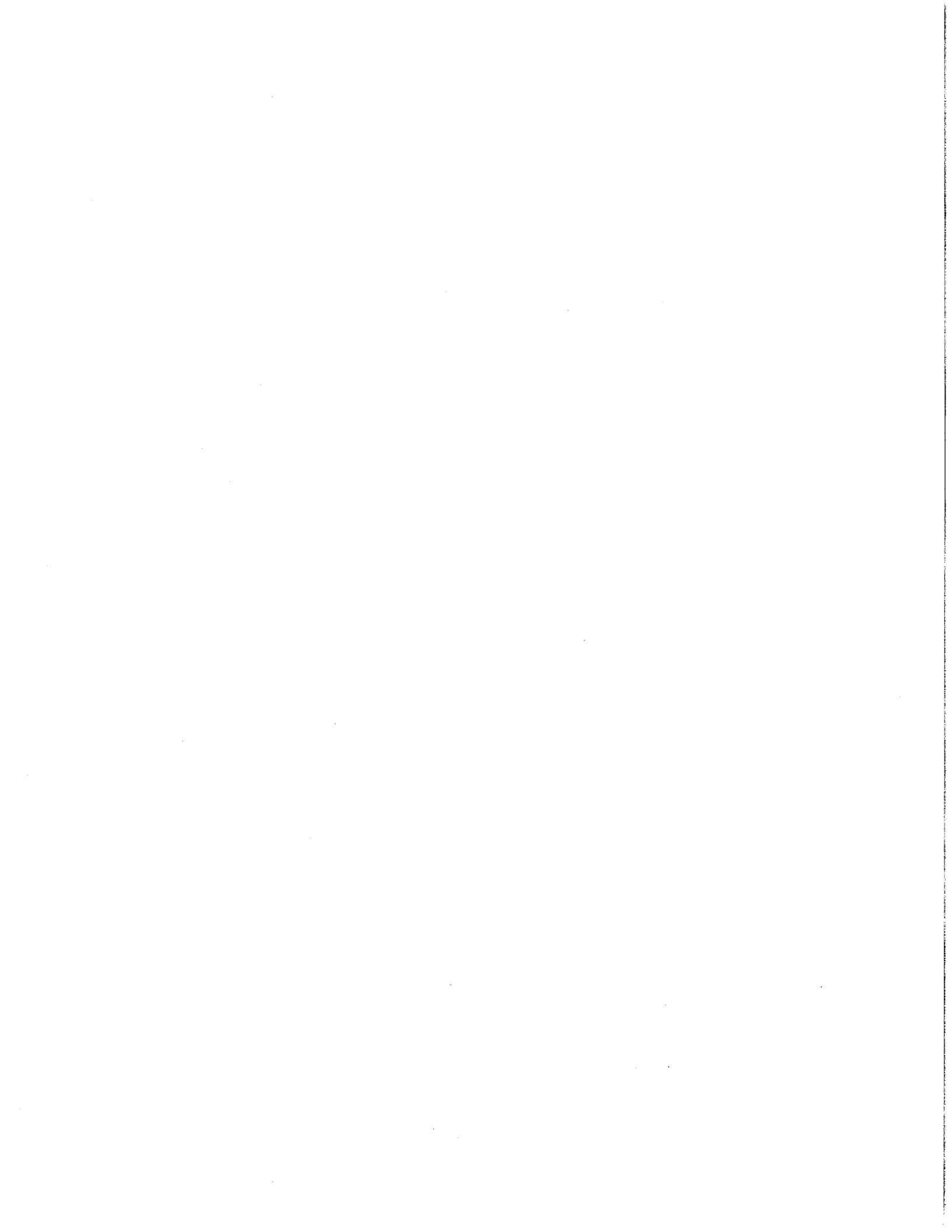


## **Family Resource Centers Monthly Reports**

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC & Project Connection
- Emma L. Johnston SSFRC
- Westside FRC
- Early Childhood Career Pathway Program





## County East Family Resource Center September 2021 Board Report

### Center Services:

Clothing Closet	1
Crisis Response/Counseling	2
Fax/Copies/Computer	1
Follow Up	1
Home Visit	1
Information/Referral	4
Mental Health Supports	1
Rides Provided	1
SNAP	3
Volunteering	8
<b>Total:</b>	<b>24</b>

### Center Highlights:

County East Family Resource Center attended the Meeting of the Minds two day virtual conference held September 13<sup>th</sup> & 14<sup>th</sup> hosted annually by the Community Action Angels bringing together statewide organizations.

County East in collaboration with County West and RAPP celebrated kinship and grandparent's day. The families were treated to lunch and a speaker from Upstate University Geriatrics' provided information on aging, and caring for older adults, participant received a goody bag.

County East Family Resource Center provided transportation to Community Living Advocates and Upstate Services Group CNY Senior Fair at Willow Bay on September 22, 2021. In a celebration of life, seniors were provided with information and resources pertaining to themselves. Lunch was provided, live entertainment and goodies for seniors. Discovering agencies that assist seniors and learning more about themselves was very empowering.

County East hosted an Elder Abuse lunch at the home of one of our participants in East Syracuse. The program provides information and supports the elders who have been impacted by abuse.

County East assisted two families through the Emergency Rental Assistance Program. Both families are currently still awaiting the outcome of the submission of their applications.



## County East Family Resource Center September 2021 Board Report

County East Family Resource Center has assisted East Side FRC with daily transportation for a family in Minoa. The children attends classes through the OPWDD program.

### **Upcoming Events:**

- Personal Care Bags for ESM Schools
- Elder Abuse Support Group Meeting
- Fall Harvest Dinner

### **Success Story:**

County East Family Resource Center has been assisting senior sisters through the Sick & Shut in program. The family, only have each other, are currently living at Loretto. There is a twenty-year age difference between the two and they are both in need different levels of care.

The family had concerns of being placed in separate living situations once housing was found. County East provided advocacy with Loretto, voicing the families concern. In evaluating the family it has been determined that they will remain together. The family will be placed locally, in an assisted living space in October. County East will continue to support and assist the family through the program.



## County South Family Resource Center September 2021 Board Report

### Center Services:

Benefit Coordination/Health Insurance/HEAP	6
Clothing Closet	2
Diaper Bank	4
Domestic Violence Support/Crisis Response/Counseling	7
Holiday/Other Giveaway	1
FISH	1
Food Delivery	26
Gas Voucher	2
Home Visit	2
Housewares/Furniture	3
Landlord/Tenant Mediation	2
Permanent Housing	1
Rides Provided	10
Senior Meals	13
Other	6
<b>Total:</b>	<b>86</b>

### Center Highlights:

The Spafford Food Pantry served 67 kids with school supplies from CSFRC through the advocacy of NAC member, Debbie Brown. School supplies were also shared with Rosie Reed for the Navarino area and given out for Tully families.

PEACE, Inc. staff and NAC members had a booth at the Tully Community Day event where they shared information about County South's programs and sold homemade pies. Thirty six pies were sold, raising \$575. Staff also went to Lafayette Head Start to share information at a table as the parents came in in the morning.

Interviews are currently being conducted for the Family Advocate position and will finish up soon.



## County South Family Resource Center September 2021 Board Report

The Parenting Class Training class learned about Discipline this month and have been reading Parker Palmer's "The Courage to Teach." Food deliveries were made to those who can't get to the Food Pantry.

### Upcoming Events:

- Women's Support Group starts on Oct .4<sup>th</sup> and will meet on Monday evenings.
- Parents with Hope parenting class will begin on Oct 6<sup>th</sup> and will meet on Wednesday evenings.
- The fall free clothing drive will be held on October 22<sup>nd</sup> at the Tully Masonic Temple from 9 – 4:30 PM.

### Success Story:

A senior citizen who was homeless finally was able to secure permanent housing in Skaneateles at the subsidized housing complex there. She now lives near a grocery store, has Food Pantry deliveries and has access to the FISH program in Skaneateles. CSFRC was able to give her furniture and several housewares to use in the new apartment. They will continue to provide support as needed.



## County West Family Resource Center September 2021 Board Report

### Center Services:

Benefit Coordination: SNAP/VITA Tax Prep	4
Care & Share	1
Clothing Closet	40
Crisis Response/Counseling	1
Diaper Bank	5
Fax/Copies/Printer	4
Food Pantry/Table Giveaway	39
Gas Voucher	2
Holiday/Other Giveaway	17
Home Visit	2
Hygiene/Toiletries	4
Information/Referrals	4
Rides Provided	1
Volunteering	1
<b>Total:</b>	<b>125</b>

### Center Highlights:

Finished the Backpack Give-away for the kids going back to school. We are so grateful for the community donations, St. Augustine's Church, St. Mary's and Northside Baptist Church. We were also able to provide many families with new and gently used back to school clothes and shoes/sneakers.

September 10 we had a "produce give-away" at the senior apartments at Conifer village. We also provided SNAP and HEAP assistance.

Fidelis outreach on Wednesday September 15, United Healthcare on September 22. Brandy from Healthy Families returned to provide outreach to pregnant and parenting clients.

R.A.P.P. luncheon to celebrate Grandparent's day and Kinship Care month. R.A.P.P. lunch and learn on September 23. The topic was "Understanding Children's Stress."



## County West Family Resource Center September 2021 Board Report

### Upcoming Events:

- Cornell Cooperative Nutrition/cooking class
- R.A.P.P. Field trip to Tim's Pumpkin Patch in Marcellus
- Roseanne Jones from the Onondaga County Health Department will visit to talk about upcoming grant to help food insecurity in the Town of Van Buren
- R.A.P.P. trip to Charlie and The Chocolate Factory at the Landmark Theater
- R.A.P.P. Senior outreach at the SRC Arena
- Fidelis Healthcare Outreach
- Healthy Families outreach
- Pumpkin Give-away/trick or treat tables, apple cider and donuts.

### Success Story:

Richard Perkins is a homeless man who has visited our center for the past few years mostly requesting food and clothing items. At first, he was reluctant to accept additional assistance and would limit his requests to basic daily needs. He has been living in his car for the past several years after failed attempts to stay at the men's shelter due to safety issues and theft. The COVID-19 pandemic proved to be a breaking point for him and was a factor in reaching out to CWFRC for additional services. He finally concluded that finding employment and permanent housing are priorities and living in his car can no longer be a viable option due to health issues. Several applications to local housing complexes were submitted and he is currently on the waiting list for a one-bedroom apartment in Baldwinsville. He was constantly looking for employment but never managed to find consistent work. Each time he visited the center he would ask for any employment opportunities. Eager to apply and submit his resume he would contact them immediately in hopes of finding work. His determination to find work is unyielding. Recently, Richard has become more open, accepting of guidance, and coaching. CWFRC was able to coach Richard on strategies for a successful interview. The center will be a continued resource for Richard to find clean appropriate clothes for his interview and employment needs. Just recently, Richard had sent CWFRC an email stating that he obtained employment in the custodial services in Syracuse. CWFRC looks forward to seeing his progress towards reaching his goals of independence and self-reliance.





## Eastside Family Resource Center September 2021 Board Report

### Center Services:

Follow up	10
Food Pantry/Table Giveaway/Prepared Meals	205
K-12 Education & Support	12
Rides Provided	40
Tutoring/Mentoring	0
Other	10
<b>Total:</b>	<b>277</b>

### Center Highlights:

Cory Hicks has filled the Student Negotiator position.

Norma Dozier is our new Custodian

Juanita Homes has joins us from A4TD volunteer at the front desk

Carolyn Corcoran and Roy Neal are the teachers this year for the SCSD Alternative Program

### Upcoming Events:

- Syracuse University student- volunteer paint parts of the building
- Housing Fair
- Fall Girls Circle Group

### Success Story:

Roshad Rush and Maenisha Jones started at ESFRC – PEACE Inc. as volunteers. Then they became part-time staff. After four years at ESFRC – PEACE Inc. Ms. Rush will be moving on to the Syracuse City School District and Ms. Jones will be moving onto Syracuse Academy of Science and Citizenship—Elementary School Campus. We are so proud and happy for them.



## Southside Family Resource Center September 2021 Board Report

### Center Services:

Fax/Copies/Computer	11
Food Delivery	1
Food Pantry/Table Giveaway	91
Hygiene/Toiletries	3
Information/Referral	2
Job Shadowing	1
<b>Total:</b>	<b>109</b>

### Center Highlights:

SSFRC hired a family advocated and reentry case manager. With new employee's SSFRC plans to bring the center to life.

Reentry met with the Bureau Chief of Parole to get some insight on how we could collaborate with the Department of Corrections. What parole wants SSFRC reentry to do is most importantly is educate our clients, for example financial literacy to assist with money management. Each client will undergo a mental evaluation through Helio Health, obtain proper identification, health insurance, utilize tele health services (virtual doctor's appointment), and job readiness. Then our family advocate will assist with the family development for our client's family. SSFRC is still working with CNY works with hiring transitional teenagers. We currently have six employed.

### Upcoming Events

SSFRC will be starting a Girls Circle in October ages 13-15 middle school girls. Group will be held twice a week.

Housing/Fall Fair

### Success Story:

CNY worker E. Franklin obtain a full time at LLC Caltec Relator, as a laborer.



## Westside Family Resource Center September 2021 Board Report

### Center Services:

Baby Items	21
Benefit Coordination: Child Support & SSI	5
Care & Share	2
Clothing Closet	13
Diaper Bank	45
Fax/Copies/Computer	14
Food Pantry	184
Housewares/Furniture	3
Hygiene/Toiletries	198
Language Translation	8
Permanent Housing	1
Resume Development	1
Winter Items	24
Other	7
<b>Total:</b>	<b>526</b>

### Center Highlights:

Reopened Clothing Closet and have started to prepare families for winter with handing out gloves, hats, and coats

Fresh vegetable giveaways with Food Pantry

### Upcoming Events:

- Pumpkin giveaway
- Trick-or-treating kits giveaway: candy bucket, hand sanitizer, facemasks, toothbrushes, and toothpaste

### Success Story:

Internally: Nichole Rivera will be our new Coordinator starting October 4th. She started as our Family Advocate a little over 3 years ago and has completely transformed the Center into an inclusive space that represents the Westside community.



## **Westside Family Resource Center September 2021 Board Report**

Nichole was working with a man who lived in an apartment with 4 strangers. He has been in there for a while and has had issues with some of his roommates. A few months ago, he found a stable, fulltime job and has been saving up for his own place. He has since moved into his own apartment and Nichole provided houseware items and some food staples for him to get settled.

An elderly man was connected to us who cannot read or write. Nichole worked with him and helped him to open a bank account and has been teaching him to use it (using the card, checking the account status, paying bills, etc.).



## Early Childhood Career Pathways Program September 2021 Board Report

### Center Services:

CDA Coordination	3
Diaper Bank	8
Follow Up	33
Food Delivery/Pantry	9
Intake & Information	2
Grant Coordination	2
Health Insurance Referral	1
Scholarship Assistance	4
Tech Pack	4
<b>Total:</b>	<b>63</b>

### Program Highlights:

Met with Ben Snow and Gifford Foundations and ECA to review future collaborations.  
Community Action Angels Meeting of the Minds  
Job Fair at Civic Center  
Parenting Ed

### Upcoming Events:

Complete grant application with the Ben Snow Foundation

### Success Story:

Three program participants this month received their CDA through the help of this program in the spring 2021. They were all promoted in September 2021.