

## **Family & Community Development**

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC
- Southside FRC & Project Connection
- Westside FRC

02/2015





	<u>Program</u>	<u>Participation</u>	<u>This Month</u>	<u>Outcomes</u>
	Households lives improved through Programs	How many?	400	Improved lives
	Community Volunteers	How many?	5	Hours: 154.50 Hours Value: \$1,929.71
	In-Kind Donations Clothing	How Many?	2	Value: \$\$1,666.00
	In-Kind Donations Wegmans	In-Kind		Value: \$ 4,756.47
	Transportation needs	How many?	8	Transportation needs met
	Individuals increase access to Community Services (referrals only)	How many?	9	Improved access
	<b>Employment</b>	How many? Seeking	5	Building Stronger Communities
	Obtaining	How many?	1	Improve lives
	Seniors Meal program Socialization	How many? PEACEKEEPERS	6	Less isolation for seniors
<b>Center Activity</b>	<b>Youth Programs</b>	Parent/Child Play Group	12	Addressing Parenting Skills
	<b>Family Development Partnerships</b>	How many enrolled? How many	9	Remove obstacles and build self sufficiency
	<b>Special Events</b> Extra curricula activities	How many households? Neighborhood watch	7	Preventing isolation and improving lives
<b>Crisis Intervention</b>	<b>Emergency Counseling</b>	How many?	7	Assess families needs
	<b>Care &amp; Share</b>	How Many?	17	House hold in crisis needs are ameliorated
	<b>Housing</b> Prevent eviction	How many households?	3	Households in crisis needs are ameliorated
	Provide better housing	How many	0	
	Prevent utility shut off	How many households?	17	Care & Share
	<b>Direct service</b> Food	How many households?	25	Households in crisis needs are ameliorated
	Furniture/Clothing	How many? Households?	3	Addressing Community Concerns

	Households lives improved through (services only)	How many?	252	Improved lives
	Bread/Copies/Faxes	How Many?	388	Building Stronger Communities
	<b>Please, name your top 4 collaborations</b>			<b>COLLABORATIONS</b>
	Onondaga County Health Dept			Building Stronger Communities
	Link Program			Building Stronger Communities
	Lions Club			Building Stronger Communities
	East Syracuse Neighborhood <u>Watch</u> Program			Addressing Community Concerns

**Center Happenings:**

**Highlights  
County East Family Resource Center  
January 2015**

**County East Family Resource Center assisted a family of three with advocacy with their landlord to prevent eviction allowing the family to maintain their current living situation.**

**County East Family Resource Center received a donation of non-perishable food from Emmanuel Episcopal Church to assist with the Emergency Food Pantry.**

**County East Family Resource Center received a donation of non-perishable food items from St. Matthews Church to assist with the Emergency Food Pantry.**

**Respectfully Submitted,  
Denise Vanderpool  
Coordinator,  
P.E.A.C.E., Inc.  
County East Family Resource Center**



	<u>Program</u>	<u>Participation</u>	<u>New this Month</u>	<u>Outcomes</u>
<b>Community Involvement</b>	In-Kind Donations	How many? 3		How much? 240.90
	Households lives improved through programs	How many? 51		Improved lives
	Community Volunteers	How many? 13		How much? \$ 131.5 hours
	NAC volunteers	How many? 2		Improved connection
	Participation on Cultural diversity training	How many? 0		Less isolated
	Transportation needs	How many? 16		Transportation needs met
	Individuals increase access to Community Services (referrals)	How many- 25		Improved access
<b>Center Activity</b>	<b>Employment Seeking Obtaining</b>	How many? 3 How many? 1		Improve lives
	<b>Seniors Meal program Socialization Blood pressures -</b>	How many? 0 How Many?-18		Less isolation for seniors
	<b>Youth Programs</b>	How many? 8		Remove obstacles for youth
	<b>Family Development Partnerships</b>	How many enrolled? 7 How many graduated? 0		Remove obstacles and build self sufficiency
	<b>Special Event Care and Share apps Food for the Parent's Soul</b>	13 How many households? 9		Preventing isolation and improving lives
	<b>Financial Literacy Education classes Receive Tax Credits</b>	How many enrolled? 0 How many families? 0		Build self sufficiency

	<b>Emergency Counseling</b>	<b>How many? 17</b>	<b>Assess families needs</b>
<b>Crisis Intervention</b>	<b>Housing</b>		
	Prevent eviction	How many households? 1	Households in crisis needs are ameliorated
	Provide better housing	How many households 1	
	Prevent utility shut off	How many households? 7	
	<b>Direct service</b>		
Food	How many households? 6	Households in crisis needs are ameliorated	
Furniture/Clothing	How many households? 4		
	Households lives improved through services	How many? 30	Improved lives
	Jobs Plus Participants	How many? 0	???
<b>Collaborations</b>	<b>Please, name your top 4 collaborations</b>		
	Fisherman's Net-TUCC		
	St. Leo's Outreach		
	Arise FISH		

**Center Happenings:**

County South FRC is looking for a new Family Advocate as Laura Slocum's last was January 12<sup>th</sup>. Applications and interviews will take place as soon as possible. Until the dust settles, there will be no afterschool group. Samantha Hughes, an SU intern, will be helping out on Mondays and Wednesdays which is a great help.

There were lots of utility issues with families in January. Heap advocacy was given as well as Care and Share advocacy. Heap has been extended. Care and Share will provide a \$200 benefit to National Grid customers who have received Heap and who apply.

Weather and illness prevented the parenting classes from attending more than twice in January. Hopefully, February will be better.

Arise counselor, Sue Gaskins, moved her office down the hall at CSFRC so that it will be quieter for her sessions with clients. The play room was moved to her old office and the old playroom now holds the filing cabinets, our new fax and copy machine and the public computer. The set up seems comfortable.

Please check out our new brochure! Special thanks to Sharon Barrett for her hard work and creativity. Stay warm and drive safely as we look forward to spring! Thank you for all that you do.

Sincerely,  
Barbara Kohberger, Coordinator



	<u>Program</u>	<u>Participation</u>	<u>New this Month</u>	<u>Outcomes</u>
<b>Community Involvement</b>	In-Kind Donations	How many?	71	How much? \$63,454.09
	24 Households lives improved through programs	How many?		Improved lives
	18 Community Volunteers	How many?	4	How much?
	7 NAC volunteers	How many? members		662.25
	Participation on Cultural diversity training	How many?		Less isolated
	3 Transportation needs	How many?	1	Transportation needs met
	21 Individuals increase access to Community Services (referrals)	How many?	4	Improved access
<b>Center Activity</b>	<b>Employment</b>			Improve lives
	2 Seeking	How many?	1	
	Obtaining	How many?	1	
	<b>Seniors</b>			Less isolation for seniors
		How many? How many?		
	<b>Youth Programs</b>			Remove obstacles for youth
		How many? How many? How many?		
	8 <b>Family Development Partnerships</b>	How many enrolled? How many graduated?	1	Remove obstacles and build self sufficiency
<b>Seniors</b>			Preventing isolation and improving lives	
Meal program	How many households?	-		
Socialization				
<b>Financial Literacy</b>			Build self sufficiency	
Education classes	How many enrolled?			
Receive Tax Credits	How many families?			
<b>Crisis Intervention</b>	14 <b>Emergency Counseling</b>	How many?	5	Assess families needs
	<b>Housing</b>			
	Prevent eviction	How many households?	2	Households in crisis needs are ameliorated
	Provide better housing	How many households?	2	
Prevent utility shut off	How many households?	7		
Care & Share	How many households?			

<b>Collaborations</b>		<b>Direct service</b>			
	42	Food	How many households?	11	Households in crisis needs are ameliorated
	439	Furniture/Clothing (1238Bags)	How many households?	23	
	442	Households lives improved through services	How many?	32	Improved lives
	1	Jobs Plus Participants	How many?		
	<b>Please, name your top collaborations</b>				
	McLanes Northeast				
Green Planet					
Liverpool Elks Lodge					

**CENTER HAPPENINGS**

We had two very large donations from McLanes that not only filled our freezers but the freezers of several other pantries also.

We continue to receive strong donations from Green Planet, Panera and Price Chopper.

We are in need of some new members for our NAC. We have had three resignations in the past two months; Dani Coleman, Andrea Nagle and Tina Jastrzab. Thank you to each of you for your service to our center through the years. Diane Natalie was voted in so we have one replacement but we could use several more new members.

Care and Share has started up for a new season and we received a lot of calls for HEAP and Utility help during the month.

The month of January was dedicated to improving the overall organization and better use of shelving and space in our center. I invite those that haven't been here yet this year to come and see the improvements to our large meeting rooms. We are now able, again, to hold two meetings at one time in our center and our Treasure Go Round Storage area is looking very good. We have some new shelving units and storage areas that have made it easier to find items and improve the work environment for volunteers.

We have four new volunteers for this month:

Kira VanAuken, Matthew Gorham, John Wallace and Evan Vannatta



	<u>Program</u>	<u>Participation</u>	<u>New this Month</u>	<u>Outcomes</u>
<b>Community Involvement</b>	In-Kind Donations	How many?	2	
	Households lives improved through programs	How many? 1	1	Improved lives
	Community Volunteers	How many? 6	4	How much? Improved connection?
	NAC volunteers	How many? 6	6	
	Participation on Cultural diversity training	How many? 0	0	Less isolated
	Transportation needs	How many? 10	0	Transportation needs met
	Individuals increase access to Community Services (referrals)	How many? 38	15	Improved access
<b>Center Activity</b>	<b>Employment</b>		1	Improve lives
	Seeking	How many? 5		
	Obtaining	How many? 1	1	
	<b>Seniors</b>		17	Less isolation for seniors
	Meal program	How many?	17	
	Socialization	How many?		
	<b>Youth Programs</b>		0	Remove obstacles for youth
	After School	How many 8	0	
	Job skills	How many?	0	
	Math & English tutoring	How many?	0	
Summer	How many?	0		
<b>Family Development Partnerships</b>	How many enrolled? 5	3	Remove obstacles and build self sufficiency 2	
	How many graduated? 0			
<b>Special Events</b>		0	Preventing isolation and improving lives	
Extra curricula activities	How many households?			

<b>Crisis Intervention</b>	<b>Financial Literacy Education classes</b>	How many enrolled?	0	Build self sufficiency
	<b>Emergency Counseling</b>	How many?	1	Assess family's needs
	<b>Housing</b>			
	Prevent eviction	How many households?	1 0	Households in crisis needs are ameliorated
	Provide better housing	How many households?	0 2	
	Prevent utility shout off	How many households?	20	
	<b>Direct service</b>			
	Food	How many households?	70 31	Households in crisis needs are ameliorated
	Furniture/Clothing	How many Households?	30	
	Households lives improved through services	How many?	6 22	Improved lives
Jobs Plus Participants	How many?	0		
<b>Collaborations</b>	<b>Please, name your top 4 collaborations</b>	Jobs Plus, Catholic Charities Healthy Neighborhood On Care National Grid Federal Cooperative Credit Union		

**ACTIVITIES AND EVENTS:**

ESFRC is working hard to improve the relationship in the community. One of our goals of our center is to collaborate with other agencies. We have established a connection with National Grid, as of January 22, 2015 there is a representative at the ESFRC every Thursday from 10-12 to help people with their National Grid bill. The center also has three new volunteers who comes every day to help support the center. As the new coordinator at Eastside I will continue to build positive relationships with the community and NAC.

	<u>Program</u>	<u>Participation</u>	<u>New this Month</u>	<u>Outcomes</u>
<b>Community Involvement</b>	In-Kind Donations	0		0
	Households lives improved through programs	76	0	Improved lives
	Community Volunteers	5		Improved connection? 750 hours
	NAC volunteers	0		
	Participation on Cultural diversity training	0		Less isolated
	Transportation needs	1	0	Transportation needs met
	Individuals increase access to Community Services (referrals)	15	0	Improved access
<b>Center Activity</b>	<b>Employment</b>			Improve lives
	Seeking	2	5	
	Obtaining	0		
	<b>Seniors</b>			Less isolation for seniors
	Meal program	0		
	Socialization	16		
	<b>Youth Programs</b>			Remove obstacles for youth
	After School	30		
	Job skills	0		
	Math & English tutoring	0		
Summer	How many?			
<b>Family Development</b>	18	8	Remove obstacles and build self sufficiency	
<b>Partnerships</b>	How many graduated?			
	0			
<b>Special Events</b>			Preventing isolation and improving lives	
Extra curricula activities	How many households?			
<b>Financial Literacy</b>				
Education classes	How many enrolled?	0	Build self sufficiency	

<b>Crisis Intervention</b>	<b>Emergency Counseling</b>	3	1	Assess families needs
	<b>Housing</b>			
	Prevent eviction	2	0	Households in crisis needs are ameliorated
	Provide better housing	2		
	Prevent utility shout off	35		
	<b>Direct service</b>			
	Food	0		Households in crisis needs are ameliorated
	Furniture/Clothing	4		
	Households lives improved through services	65	0	Improved lives
<b>Collaborations</b>	Jobs Plus Participants	1	100 hours	0
	<b>Please, name your top 4 collaborations</b>			
	<b>Office of People with Developmental Disabilities</b>			
	<b>SCSD</b>			
	<b>Syracuse Model Neighborhood</b>			
	<b>PEOPLE'S AME</b>			

### Center Events for the month of January 2015

The New Year gave us time to reminisce about the things we achieved during our last fiscal year 2013-2014, The Southside had an audit in which we received an excellent report. Through hard work and dedication from the entire agency our center achieved national recognition for its dedication to Community Action. We have expanded our approved youth participation in our Project Connection Program and at present date we are at 80% achievement in youth participation.

The Emma L. Johnston Center maintained one of the highest numbers in assisting people with the care and share program. The community is recognizing the services we provide to our community and

what a valuable asset the Emma L. Johnston Center is to the community. Community Assistance increased by 45% using the prior fiscal year as a base line.

Establishing our senior space gives our center the ability to increase our community awareness through the bread give away each week. Our partnerships with Experience works and various other volunteer sectors enables our center to work in a more efficient manor through utilizing experience works staff to do such duties as housekeeping food preparation, and general maintenance. Allowing for PEACE staff to provide quality family development, crisis intervention, and recruitment on every level.

The Neighborhood Advisory is working towards a more structured program, and at present developing fund raising techniques and community engagement to assist in our efforts in building a solid center for the community. The NAC was able to assist with the partnership between AXA BLAC and the PEACE, Inc. Agency. Through AXA Blac efforts they were able to assist in raising over \$200 in cash donations. for our youth program.. The NAC raised over \$600.00 last year and are hoping to triple that in the upcoming year.

Our last fiscal year was a hard act to follow, but we not only setting our goals to equal our accomplishments from the previous year, but to exceed them.





	Program	Participation	New this Month	Outcomes
<b>Community Involvement</b>	In-Kind Donations	81	2	\$810.50
	Households lives improved through programs	29	3	Improved lives
	Volunteers	104	2	Improved connection to center programming and community.
	Community Volunteers	13	0	
	NAC volunteers	83	2	Less isolated
	Participation on Cultural diversity training	55	0	Transportation needs met
	Transportation needs	292	75	Improved access to other community agencies
<b>Center Activity</b>	Individuals increase access to Community Services (referrals)	18	1	Improve lives
	Employment Seeking	4	1	
	Obtaining	0	0	Less isolation for seniors
	Employed	15	0	Remove obstacles for youth enhance academics and community connection
	Seniors	7	2	
	Meal program	42	0	
	Socialization	45	0	
	Youth Programs	6	3	Remove obstacles and build self sufficiency
	Afterschool	0	0	
	Program Job skills	2160	0	Preventing isolation and improving lives
Summer Program				
Math & English tutoring				
Family Development				
Partnerships				
Graduated				
Special Events				
Extra curricula activities				

	Financial Literacy Education classes	0	0	Build self sufficiency
	Receive Tax Credits	0	0	
Crisis Intervention	Emergency Counseling	112	3	Assess families needs
	Housing Prevent eviction	0	0	Households in crisis needs are ameliorated
	Provide better housing	5	0	Moved to affordable housing
	Prevent utility shut off	383	29	power restored and uninterrupted service
	Direct Service Food	361	348	Households in crisis needs are ameliorated
	Furniture/Clothing	0/38	0/9	
	Households lives improved through services	96	29	Improved lives
Collaborations	Jobs Plus/Work Exp. CNY Works Participants	17	1	Work Experience
	Please, name your top 4 collaborations			
	Near Westside Initiative			Collaboration & Program support
	LaCasita Cultural Center			Program Support
	CNY Community Foundation			Program Support
	Gifford Foundation			Program Support

### Center Happenings:

The month starts the regular round of Heart Share Care and Share Program again allowing us to distribute information and process applications for a \$200.00 grant towards their National Grid or fuel bill. We will be taking applications until we are notified by Heart Share of the depletion of funds. For the month of January there were 29 applications processed. 20 approved for full \$200, 1 was approved for \$185.99, 3 had a credit balance, 1 missing proof of HEAP, 3 denied because service was disconnected and 1 owe under \$10. We have been inundated with calls for Taxes and National Grid assistance.

We received a grant from the Women's Fund to do a program with young girls called "*GEMS to Jewels*", the coordinator worked with a Syracuse University MSW student in helping design the program. The program has gotten off to a great start with 10 girls' ages 6 to 14 on Saturdays at the center from 10:00 AM to 1:00 PM. There are 10 girls participating. There will attend eight sessions conducted on various topics with field trips for them to participate in. Thus far the program has been going very well.



The eight sessions consist of:

- Session 1: ***“What to Expect”*** - Explain the purpose of the program and getting to know each other.
- Session 2: ***“Proper Etiquette”*** – Participants will learn why it is important to practice good manners. Good manners define your character and teach children how to be respectful.
- Session 3: ***“Speak Up! Communicate with Others”*** – Participants learn different kinds of Communication-strong, weak, and aggressive communication, then practice using strong communication skills.
- Session 4: ***“Stay in School”***- Participant role-play “Stay in School” scenarios. They identify four Ways to stay in school.
- Session 5: ***“His & Hers”***- Identify what society expects of boys and girls and what society discourages boys and girls from doing.
- Session 6: ***“Healthy Living”*** - participants will talk about common health and wellness topics affect girl’s lives and improve their well-being
- Session 7: ***“Values, Money and Gifts”*** – Using a money tree exercise, participants look at the relationship between how they spend and earn money.
- Session 8: ***“Making Good Decisions”*** – Participants begin to gain confidence in their own decision-making skills. They analyze how to make better decisions-making steps  
1) Stop and Think 2) Consider the Consequences and 3) Know the Facts.

We received free tickets to take them to Kids Fun Fair and Zoo at the Empire Expo Center, where they had fun looking at over 100 animals, games, food and lots of attractions all indoors.

### **Community Concerns**

Shoveling of sidewalks

SU students parking taking up space from businesses

No activities for youth on weekends

Respectfully submitted,

Mary Alice Smothers

WSFRC Coordinator

