

Family & Community Development

- County East FRC
- County South FRC
- County West FRC
- Eastside FRC
- Emma L. Johnston SSFRC & Project Connection
- Westside FRC

Family Resource Center Monthly Report

September 2015

County East Family Resource Center Date October 7, 2015

# Total Volunteers	11
# New Volunteers	2
# Clients served	306
# Clients set up in Cap60	17
# Emergency Food donations	3
# New collaborations	1
<u>List names of collaborations below:</u>	
Trappers Pizza	

Center Highlights:

County East Family Resource Center assisted a family of three to procure suitable affordable housing.

County East Family Resource Center assisted as customer to procure part-time employment at Walmart.

County East Family Resource Center received non- perishable food items from an individual for the Emergency Food Pantry.

Upcoming Events:

2nd Annual Breast Cancer Luncheon: October 15, 2015

Success Story:

County East Family Resource assisted a single grandmother of three, whose daughter, the mother of the children, is staying in an emergency shelter homeless in Rochester, with the use of community computers, to procure a part-time job at Walmart. County East as also assisted the family through advocacy and referral to clothing and shoes for the grandchildren, the family was also assisted with emergency food to assist the family while waiting for assistance in Onondaga County.

The grandmother was very grateful for the assistance and the clothing and shoes for the children as she stated that she was struggling to make end meet and provide the children with the necessities to thrive in the absence of their mother.

Family Resource Center Monthly Report

Center County South Family Resource Center Date September 2015

# Total Volunteers	30
# New Volunteers	3
# Clients served	48
# Clients set up in Cap60	4
# Emergency Food donations	2
# New collaborations <u>List names of collaborations below:</u> 1. Cornell Cooperative Extension 2. Jewelry maker who donates proceeds to non-profits.	2

Center Highlights:

The afterschool youth group attended the New York State Fair on September 3rd and had a great day riding all the rides compliments of the Big Brother Big Sister Program. Forty two backpacks filled with school supplies were delivered to us by Sharon Thompson and shared with families throughout the County South target area of rural southern Onondaga County. Family Advocate, Eva Ryan Heaney started this year's afterschool sessions this month. Numbers are low so she is working with the school counselors to find more youth.

Tully Community Days were well attended. The NAC sold 46 pies and staff shared information about programs and services with the public. Jewelry was also sold with profits going to the NAC.

Our annual Clothing drive was held in September at the Tully Masonic Lodge. Fifty two families took advantage of this great event. Several families from the community donated good used clothing to this effort. The clothing was sorted and folded by volunteers, Claire Malcolm, Linda Milea and Sally Greene.

Upcoming Events:

Parenting classes will begin in October after all the center's reports are finished. "Food for the Parent's Soul" will have 2 groups. One will meet on Monday evenings from 6-8PM and the other will meet on Thursday evenings from 6-8PM.

Success Story

A single mother started working with staff at CSFRC 3 years ago as a victim of domestic violence and Vera House referral. She did Family Development and attended the parenting classes. She

received much support through a difficult legal battle that involved a lengthy trial because of the domestic violence. When that was behind her she worked with staff on employment and got a job with a local insurance agency. She took the civil service test and scored 100%. This month she interviewed and got a new job with the New York State Insurance. Starting salary is \$39,000 and if all goes well will jump to \$60,000 within 2 years. Hard work and dedication paid off for all involved; the customer and the staff at CSFRC showing all of us that change can happen with strength based programming.

Family Resource Center Monthly Report

Center _____ County West Family Resource Center Date _____ 10/1/15 _____

# Total Volunteers	37
# New Volunteers	4
# Clients served	215
# Clients set up in Cap60	18
# Emergency Food donations	\$1285.43
# New collaborations	1
<u>List names of collaborations below:</u> Liverpool American Legion	

Center Highlights:

We served another 12 students for back to school. We reorganized our Treasure Go Round to allow some items to be placed in other areas so that we can work on improving our overflow of items in the holding area.

Upcoming Events:

We are preparing for our annual Halloween costume give-a-way for grade and middle school students. We are also looking for tutors for our after school program and will be starting a new parenting class the first week in November.

Success Story:

Michele, Michelle and myself attended the Word of Life Church in Baldwinsville on September 6th. They presented our center and 4 other agencies with \$2000 checks for programs in the coming year and showed a capsulated view of what programs we offer at our center.

Family Resource Center Monthly Report

Center: Eastside Family Resource Center_ (ESFRC) _____

Date: September 2015

# Total Volunteers	7
# New Volunteers	2
# Clients served	504
# Clients set up in Cap60	3
# Emergency Food donations	\$1520.81
# New collaborations <u>List names of collaborations below:</u> Syracuse Boys and Girls Club on E. Fayette Street, Syracuse Parks and Recreation Apostolic Grace Episcopal	

Center Highlights:

The month of September has been a month of greeting and creating with other agencies within the Eastside community. Our Center has seen an increase with inquiries from the Eastside community residents regarding the availability of educational opportunities (primarily GED and tutoring classes) and employment. Strides were made to connect with Volunteer Literacy and Manpower Employment Agency. The Eastside FRC have been diligently working with clients in resume preparation, interview techniques and helping to provide interview clothing from our donated clothing.

Upcoming Events:

- Every first Monday of the Month Eastside Family Resource Center has collaborated with Real Moms of Syracuse to host the event at the center.
- Every Thursday Healthy Neighbors this program provides education and take home equipment intervention and prevention for asthma, tobacco cessation, indoor air quality, lead, fire safety, and other environmental health hazards.
- October 15, 2015 National Grid Customer Assistance Expo
- October 21, 2015 Rite Aid FLU Shot Clinic
- October 31, 2015 Community Halloween Party

Success Story:

Our success story is the collective efforts from community agencies to addressing the needs of families that we service. An example is that through collaboration with The Grace Project, which is program that works with formerly incarcerated 16-17 years old youth, we were able to connect a family with services through referrals which made a greater difference in their lives. The recently release youth was excitingly telling his story of receiving a bed from Winds of Agape, at The Grace Project's weekly meeting. He expressed that now that he doesn't have to sleep on the floor he can better focus on getting back into school and finding employment. This is an example of success through collaborations.



Family Resource Center Monthly Report

Center Emma L. Johnston Family Resource Center Date 10-15-15
and Project Connection

Month of : September

# Total Volunteers	8
# New Volunteers	0
# Clients served	35
# Clients set up in Cap60	0
# Emergency Food donations	3
# New collaborations <u>List names of collaborations below:</u> Old collaborations OPWDD, Syracuse Model Neighborhood, Tales and Toys, Summit Apartments	

Center Highlights: On September 3rd we the SSFRC attended youth day at the New York State Fair where our parents engaged in this fun filled day with their children.

As in the center itself we are doing some minor renovations within our center to brighten it up a little. We repainted our computer room to this very nice two-tone blue. The SSFRC has been busy over the last two months ending our summer program on August 17. Then ending it with our end of the year summer trip to sea breeze was we had a parent engagement to enjoy that time with their children.

Every Monday the ELJFRC gets breads and sweets donated to the center to give out to the people within our community.

Upcoming Events: Halloween Hunted House for the community walk through

November 1st our hygiene closet will be up and running

Success Story: We have had many homeless people come through our center doors this month. Many who could be classified as hard to assist the clients, because of the certain factors such as mental health illness, drug abuse, abuse and domestic violence, drug addiction?

Had young lady come into the center last week looking for help to get placed in to a shelter but due her mental health illness it was bit difficult to connect with her but made comfortable for her to get all or as much needed information from her . The young lady sat here while calls were being made to many shelters throughout the area. And tears just started to fall because she was just so appreciative that we took the time out to help her.

Family Resource Center Monthly Report

Center WESTSIDE FAMILY RESOURCE CENTER Date September '2015

# Total Volunteers	26
# New Volunteers	3
# Clients served	5
# Clients set up in Cap60	
# Emergency Food donations	1
# New collaborations <u>List names of collaborations below:</u> Westside Academy ay Blodgett Gifford Foundation Near Westside Initiative Lerner Center	

Center Highlights:

Fifteen youth attended ***“Youth Day at the Fair”*** they were there from 9:30 am to 5:00 pm. They had a fun time going from ride to ride, eating and going through the buildings; they enjoyed the sand and butter sculpture. They received back packs with school supplies from Fidelis Care. Some stayed and parents met them there.

Coordinator assisted ten people in completing the online form for jobs on the NY State of Opportunity Recruitment Event for the Hotel Syracuse, and three in developing resumes. Everyone received a confirmation number and time to attend. The event was held at the OnCenter on September 16, 2015, transported four to the event.

Attended the Department of Children and Family Services/Syracuse/Onondaga County Youth Bureau “ 28th Annual Show and Tell” held in Liverpool for Youth Service providers to share information about their programs and gather information on other programs in the community.

The youth who attended the Nation’s Capital Tour was interviewed by Syracuse University Journalism student and America Corp Vista workers about their experiences in Washington, DC.

Center was used for CLP meeting and Coordinator/Advocate meeting.

The Gifford Foundation hold Community Engagement Meeting at the center as we are working together to bring low-income residents to trainings and have a voice in the community. Staff from Westside Academy visited the center to tour and learn how we can work together to help youth in the neighborhood.

Upcoming Events:

Eight Junior League members will be joining us on Saturday, October 3, 2015 working with sixteen youth on pumpkin decorating.

Tree dedication at Skiddy Park honoring Mary Alice .

Success Story:

- Westside Family Resource Center youth was highlighted in the SALT District Near Westside Newsletter playing soccer with the Silver Knights and youth performing at the Westside Block Party.
- PEACE, Inc. Westside Coordinator was selected as a community partner to sit on the Syracuse City School District Community Engagement Team to review and select State Goals for Westside Academy at Blodgett to address roadblocks that are keeping the school from improving academic performance, developing recommendations for improvement of the school and looking at ways to get them off the school receivership list.

Respectfully submitted,

Mary Alice Smothers, Coordinator