Dear Friends,

I want to thank you for your generous support during the past year. Working together, we have improved the quality of life for many families and individuals in our community.

It was a busy and productive year at PEACE, Inc. This year, we answered the call to provide the Weatherization Assistance Program for Oswego County; added the Expanded In-Home Services for the Elderly Program in the Baldwinsville area; expanded mentoring services in Big Brothers Big Sisters; launched a new employment initiative through the Family Resource Centers and implemented new services to empower the growing number of refugee families in our Head Start and Early Head Start programs.

To build community awareness and to better communicate with you, we redesigned our website, updated our logo and launched a Facebook page. We are hoping these changes make it easier for you to know what’s happening day to day at PEACE, Inc.

We are grateful to all of you, our loyal supporters, board members, volunteers, staff and community partners. It is through your generosity that we are able to fulfill our mission of “helping people in the community realize their potential for becoming self-sufficient.”

Every Kind Wish,

Joe

Joseph E. O’Hara
Executive Director
In the fiscal year ending January 31, 2013, 92% of the expenses of PEACE, Inc. were directly related to programming.

### Operating Expenses

- **Energy & Housing Services, 20.08%**
- **Children & Family Services, 12.26%**
- **Senior Nutrition & Senior Services, 5.04%**
- **Other Agency Programs, 2.85%**
- **Support Services, 8.21%**

**Totals** $26,752,235 100%

### Operating Revenue

- **Governmental Agencies, 69.65%**
- **Contributions*, 19.89%**
- **Other Income, 0.21%**
- **Program Service Fees, 10.25%**

**Totals** $27,149,713 100%

*Includes In-kind
Food Services produced and delivered **403,469 meals**, including breakfasts, lunches and snacks.

Percentage of seniors who participate in the **Foster Grandparent** Program and report their quality of life has improved: **85%**.

**11,930**: Number of hours donated by mentors in the Big Brothers Big Sisters Program.

Number of tax returns filed by the **EITC You’ve Earned It!** (free tax program): **3,211**.

Amount of money in **tax returns** received by low and middle income families: **$3,952,402**.

**80%** of Head Start children received a dental exam, an improvement of 11% from last year.

**1** new logo was selected.

**Family Resource Centers** trained **144** adults in the skills required for sustained employment.

**89%** of children and teens who received mentoring from **Big Brothers Big Sisters** passed to the next grade.

Frank DeFrancisco Eastwood Community Center recruited, processed and distributed **$576,000** in donated goods.

Department of Energy and Housing Services purchased **13,973** bags of insulation, **233** doors and **383** windows.

**429** children were bussed safely to **Head Start/ Early Head Start** programs.
Youth

Head Start/Early Head Start (HS/EHS) is a comprehensive, family focused child development program that serves pregnant women and children birth to five years of age throughout Onondaga County. In 2012, the program served 1053 preschoolers and 357 infants, toddlers and pregnant women. The program expanded services to refugee families, enhanced universal pre-K services, offered access to a new dental mobile clinic, trained staff in a new classroom assessment method (CLASS), created a staff wellness initiative and utilized a new assessment tool to monitor children’s developmental progress (Teaching Strategies).

Big Brothers Big Sisters (BBBS) matches children ages six through 18 with mentors to provide support and guidance. In 2012, 376 at risk children received individualized mentoring and volunteer mentors contributed 14,994 hours.

Family Resource Centers (FRC) offer specialized programming targeted at developing the potential of our youth. In 2012, Family Resource Centers provided afterschool programs, on site day camps, community service opportunities, book clubs, healthy meals, tutoring services, summer camp scholarships and educational and recreational day trips for children and their families.

Individual and Family Programs

Family Resource Centers are community based sites offering emergency assistance, advocacy, supportive services, employment support, youth activities, and family development partnerships to low income individuals. In 2012, working in collaboration with Neighborhood Advisory Councils (NAC) and more than 115 community partners, the Family Resource Centers provided employment skills training and placement, emergency food assistance, family development, GED assistance, parenting education, and other critical services.

EITC You've Earned It! is a program that prepares and files taxes for families with low to moderate income for free. In 2012, through a partnership with United Way, Key Bank and Citizens Bank, the EITC program completed 3211 returns and recouped more than 3.9 million dollars in tax refunds.

The Department of Energy & Housing Services (DEHS) provides weatherization and energy conservation measures to low and moderate income people. In 2012, DEHS completed 850 units of service under the Weatherization Assistance Program (WAP) and began operating the WAP in Oswego County. In addition to the WAP grants, DEHS generated almost $2 million in Fee For Service programs.
Program Highlights

Senior Programs

Frank DeFrancisco Eastwood Community Center offers a number of intergenerational programs, including senior nutrition, day trips, volunteer activities and more. In 2012, Eastwood served 137 seniors in recreational programming and enhanced senior volunteerism through the donation distribution program in which seniors processed, valued and distributed over $576,000 in donations to the agency.

Senior Nutrition prepares healthy meals and serves them to low income seniors at 50 sites throughout Onondaga County. In 2012, Senior Nutrition served 77,294 nutritious meals to seniors in our community. Through a new and successful collaboration with the Regional Market, Senior Nutrition began serving biweekly meals, featuring fresh fruits and vegetables, to seniors on site at the market during the summer.

Foster Grandparent Program (FGP) offers senior citizens the opportunity to share their time and talents with children and young adults in our community. In 2012, foster grandparents provided 82,625 hours of service to 562 at risk children and young adults. 95% of participating seniors say their life has improved socially and 87% report improved self-esteem as a result of participating.

The Neighborhood Advisor Program and Project R.O.S.E. (Reach Out to Serve the Elderly) provides information and referral services to isolated and home bound seniors within the townships of Camillus, Jordan/Elbridge and Baldwinsville. In 2012, in addition to critical advocacy and referral services, 55 seniors received round trip rides to doctors’ appointments and 43 seniors received assistance in registering for the Heating and Energy Assistance Program.

Expanded In-Home Services for the Elderly Program (EISEP) was added as a new program in 2012. Case management and referral services help seniors maintain their independence in their home and connect with their community.

Family Resource Centers provide emergency assistance, support, healthy lunches, engaging volunteer opportunities and continuing education to seniors. This year we began planning for a new space to hold a sewing club at the Southside FRC, and at the County East FRC senior volunteers made carrying bags for fellow seniors in nursing homes.
Giving

PEACE, Inc. believes in the strength of the human spirit and knows that working together we can change lives and strengthen communities.

All gifts, large and small, help us to meet the ongoing needs of our clients who are struggling each day to make a better life for themselves, their families and their communities.

How can I help PEACE, Inc.?

• Donate funds
• Donate items
• Volunteer.

For more information, visit www.peace-caa.org or call 470-3300.

2012 - 2013
Annual Report

Programs

Administrative Office ............................................. 470-3300
Big Brothers Big Sisters (BBBS) .................................... 470-3369
Department of Energy & Housing Services (DEHS) .... 470-3315
Expanded In-Home Services for the Elderly (EISEP) ... 303-5271
EITC You’ve Earned It! (free tax program) .................... 634-3756
Family Resource Centers (FRC)
   County East FRC, East Syracuse ................................ 437-7071
   County South FRC, Tully ....................................... 696-8203
   County West FRC, Baldwinsville .............................. 638-1051
   Eastside FRC, Baldwinsville .................................... 638-1051
   Eastside FRC, Syracuse east .................................... 470-3325
   Project Connection FRC, Syracuse south .................. 474-3011
   Southside FRC, Syracuse south ................................. 470-3342
   Westside FRC, Syracuse west .................................. 470-3352
   Foster Grandparent Program (FGP) .......................... 295-0719
   Frank DeFrancisco Eastwood Community Center .... 437-4011
   Head Start / Early Head Start ................................. 470-3346
   Neighborhood Advisor, Baldwinsville .................... 303-4280
   Project ROSE, Jordan/Elbridge ............................... 689-3431
   Senior Nutrition ................................................... 470-3330

Administrative Office:
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