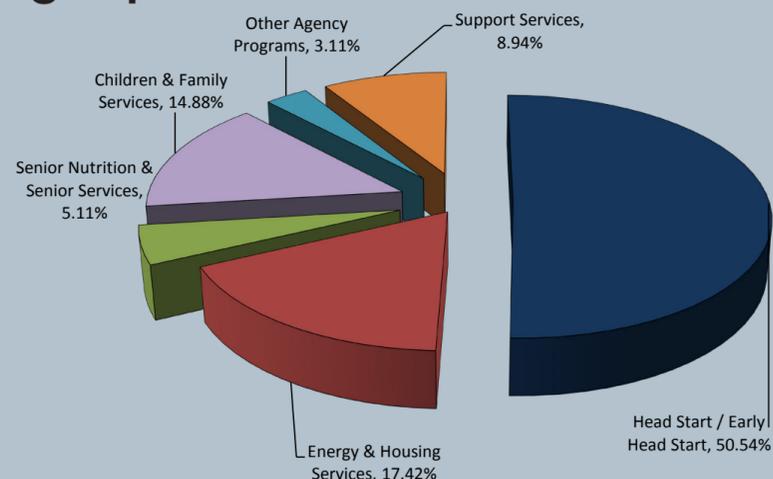


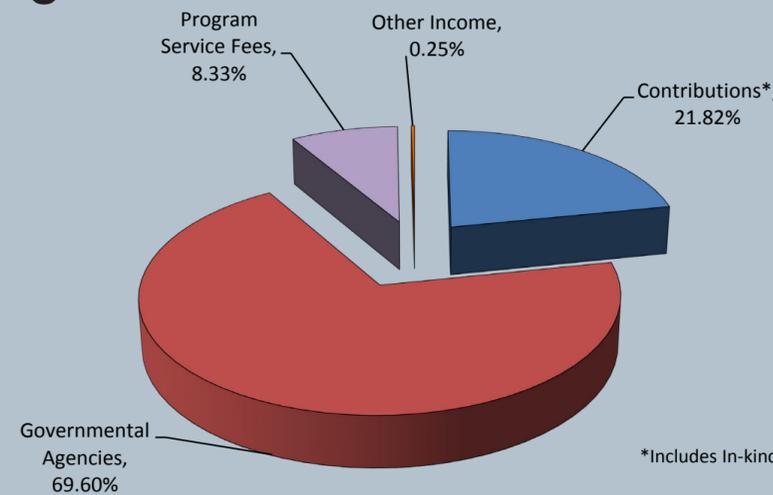
In the fiscal year ending January 31, 2014, 91% of the expenses of PEACE, Inc. were directly related to programming.

## Operating Expenses



**Totals** **\$24,596,837** **100%**

## Operating Revenue



**Totals** **\$24,667,902** **100%**

## Youth

**Big Brothers Big Sisters (BBBS)** matches children ages six through 18 with mentors to provide support and guidance. In 2013 volunteers provided at risk youth with 11,517 hours of mentoring and 699 youth participated as littles or school based bigs.



**Head Start/Early Head Start (HS/EHS)** is a comprehensive, family focused child development program that serves pregnant women and children birth to five years of age throughout Onondaga County. In 2013, the program served 1032 preschoolers and 331 infants, toddlers and pregnant women.

**Family Resource Centers (FRCs)**, in addition to serving the community at large, offer specialized programming targeted at developing the potential of our youth. In 2013, Family Resource Centers provided afterschool programs, on site day camps, community service opportunities, healthy meals, tutoring services, summer camp scholarships and educational and recreational day trips for children and their families. In addition, Project Connection and the Southside Family Resource Center were integrated in order to provide coordinated services to families on the Southside.

## Individual and Family Programs

**Family Resource Centers (FRCs)** are community based sites offering emergency assistance, advocacy, supportive services, employment support, youth activities, and family development partnerships to low income individuals. In 2013, Family

Resource Centers provided critical support to individuals and families living in poverty who are working to build a better future. For example, 422 individuals received emergency food and 281 people obtained employment skills training through the Family Resource Centers in 2013.

**EITC You've Earned It!** is a program that prepares and files taxes for families with low to moderate income for free. In 2013, through a partnership with United Way, Key Bank and Citizens Bank, the EITC program completed 2137 returns and recouped more than 3.9 million dollars in tax refunds.

The **Department of Energy & Housing Services (DEHS)** provides weatherization and energy reduction measures to low and moderate income people including converting inefficient furnaces and unsafe water heaters, installing wall and attic insulation, replacing refrigerators and other measures to help reduce the energy burden on our low income clients. In 2013, DEHS provided weatherization services to 529 homes under the Weatherization Assistance Program (WAP). It was also the first full year that WAP in Oswego County operated under the PEACE, Inc. umbrella.



# PEACE, Inc. Program Highlights

## Senior Programs

**Frank DeFrancisco Eastwood Community Center** offers a number of programs and activities, including senior nutrition, day trips, and volunteer activities. In 2013, participation and enrollment increased by 15% and volunteers at the site processed, valued and distributed nearly \$1 million in donations to the community. Eastwood also instituted the Helping Hands and Hearts program and helped 20 seniors remain safely in their own homes by making minor safety repairs.

**Senior Nutrition** prepares healthy meals and serves them to low income seniors at 40 sites throughout Onondaga County. In 2013, Senior Nutrition served 80,035 nutritious meals to seniors in our community. The successful collaboration with the Regional Market, where Senior Nutrition serves biweekly meals featuring fresh fruits and vegetables to seniors on site at the market during the summer, has become a service model for other communities.



**Foster Grandparent Program (FGP)** offers senior citizens the opportunity to share their time and talents with children and young adults in our community. In 2013, Foster Grandparents provided 86,631 hours of service to 546 at-risk children and young adults. Working with over thirty community partners, Foster Grandparents offer individual attention to at-risk youth at sites including Syracuse City School District elementary schools, Head Start, Salvation Army Day Care Services, Hillbrook Juvenile Detention Facility, and Elmcrest Children's Center.

**Expanded In-Home Services for the Elderly Program (EISEP)** was added as a new program in 2012. In 2013, 77 senior citizens received case management and referral service helping them maintain their independence in their home and connect with their community.

**Neighborhood Advisor** Program provides case management and information and referral services to seniors in the Baldwinsville and Jordan-Elbridge communities. To help ensure adequate nutrition, 51 seniors received food assistance in 2013 through referrals to programs including Supplemental Nutrition Assistance Program, farmer's market coupons and food pantry assistance through the Neighborhood Advisor.



## By the Numbers



Number of preschoolers who participated in **Head Start** and got ready to start school on par with their peers: **1032 preschoolers.**

**Food Service** produced and delivered **373,000 meals** to Head Start and Senior Nutrition sites. Yum!

Number of hours donated by volunteer mentors in the **Big Brothers Big Sisters** Program who believed in the difference a caring adult could make in the life of a child: **11,517 hours.**



Number of seniors in the Eastwood neighborhood who received home repairs through the **Helping Hands and Hearts** program so they could remain living safely in their own home: **20.**

Number of households in our community who received **emergency food and toiletries** through a collaboration between PEACE, Inc. and Feed the Children, Inc.: **400 households.**

**281** individuals received employment training through the **Family Resource Centers.**

Number of tax returns filed by the **EITC You've Earned It!** program: **2,137 tax returns** and the amount of money in tax returns received by low and middle income families: **\$3,952,403.**



Total number of **volunteer hours** donated to PEACE, Inc.: **95,189 hours.**

Percentage of **Foster Grandparents** who say that by spending time working with at-risk youth their life has improved emotionally: **97%.**

**Eastwood Community Center** secured, processed and distributed **\$943,401.54** in donated goods.

Dollar amount of weatherization **materials installed in homes** by the PEACE, Inc. Department of Energy and Housing through partnership with Empower and New York State Energy Resource and Development Authority: **\$1,014,000.**



217 South Salina Street, 2<sup>nd</sup> Fl.  
Syracuse, NY 13202

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## Giving

PEACE, Inc. believes in the strength of the human spirit and knows that by working together we can change lives and strengthen communities.



All gifts, large and small, help us to meet the ongoing needs of our clients who are struggling each day to make a better life for themselves, their families and their communities.

*How can I help PEACE, Inc.?*

- Donate funds
- Donate items
- Volunteer.

For more information, visit [www.peace-caa.org](http://www.peace-caa.org) or call 470-3300.

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## A letter from the Executive Director

Dear Friends,

It has been a productive year at PEACE, Inc. and I want to thank you for your support of our mission. PEACE, Inc.'s impact on people in our community is made possible through the collective efforts of our dedicated staff, volunteers, funders, colleagues and board members; we appreciate everything you do.

This year marked the 50th Anniversary of Community Action. To celebrate, PEACE, Inc. renamed the Southside Family Resource Center for Emma L. Johnston, one of our founders and a Board Member Emeritus. Emma committed her life to breaking down racial barriers, advocating for underserved neighborhoods and improving the quality of life in our community. She is a shining example of the power of Community Action.

Community Action is really about ensuring that every member of our community has a fair chance at a successful, fulfilling future. Whether a person is born to a family of wealth and privilege or a family living in poverty, each person deserves the opportunity to work hard and flourish. Through early childhood education, mentoring, financial literacy, weatherization, job readiness, youth afterschool and summer programs, and senior support services, PEACE, Inc. provides individuals with low incomes with the tools to build a better future.

Thanks again for your support and encouragement. It is through your generosity that we are able to fulfill our mission of "helping people in the community realize their potential for becoming self sufficient."

Every Kind Wish,

*Joe*

Joseph E. O'Hara  
Executive Director



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Board President  
Committee: Finance, Development, Executive

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1st Vice President  
Committee: Finance, Fundraising, Executive

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**Beatrice Cook**  
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Committee: EEO/Personnel

**Jason J. Wallace**  
Committee: EEO/Personnel

**Joseph E. O'Hara**  
Executive Director

### DIRECTORS EMERITUS

Bertha Adams

Deraux L. Branch

Ralph Conte

Laverne Frett  
Christine Hadfield  
Emma L. Johnston

2013 - 2014

# Annual Report

## Programs

Administrative Office .....	470-3300	Foster Grandparent Program (FGP)	295-0719
Big Brothers Big Sisters (BBBS).....	470-3369	Frank DeFrancisco Eastwood Community Center	437-4011
Department of Energy & Housing Services (DEHS).....	470-3315	Head Start / Early Head Start (HS/EHS)	470-3346
Expanded In-Home Services for the Elderly (EISEP)...	303-5271	Neighborhood Advisor, Baldwinsville	303-4280
EITC You've Earned It! (free tax program) .....	634-3756	Senior Nutrition	470-3330
<b>Family Resource Centers (FRC)</b>			
County East FRC, East Syracuse .....	437-7071		
County South FRC, Tully .....	696-8203		
County West FRC, Baldwinsville .....	638-1051		
Eastside FRC, Syracuse east .....	470-3325		
Emma L. Johnston Southside FRC, Syracuse south...	470-3342		
Westside FRC, Syracuse west.....	470-3352		

Administrative Office:  
217 South Salina Street, 2nd Floor  
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[www.peace-caa.org](http://www.peace-caa.org)